# TC SERIES

Wide Temperature Range UPS

TC-650,1100,2000,2500,3000 System

Installation, Operation and Maintenance Manual

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# IMPORTANT SAFETY INSTRUCTIONS ARE CONTAINED IN THIS MANUAL



To reduce the risk of electrical shock and to ensure the safe operation of the TC UPS, the important safety instructions are marked with the symbols as shown below. These symbols are used throughout this manual and wherever they appear, it indicates that the instructions should only be carried out by qualified personnel.



Indicates presence of **DANGEROUS VOLTAGE** in the area.

Extreme caution should be used.



Indicates **ATTENTION** to Important operating instructions.

Follow them as indicated.



**DANGER:** Do not expose the TC UPS to rain or moisture.



DANGER: Total Earth ground leakage current of loads connected to the

TC UPS should not exceed 2.4 mA.



The TC UPS generates, uses and can radiate radio frequencies if not installed and tested in accordance with the instructions contained in this manual. It has been tested and found to comply with the limits established for a Class A computing device pursuant to part 15 of FCC rules when it is operated alone. It also complies with the radio interference regulations of DOC, which are designed to provide a reasonable protection against such interference, when this type of equipment is used in a commercial environment. If there is interference to radio or TV reception, which is determined by switching it on and off. Relocate the equipment or use an electrical circuit other than the one used by the TC UPS.

# IMPORTANT SAFETY PRECAUTIONS

Only qualified personnel should service or supervise the service of the TC UPS.



**Danger:** Sealed lead-acid batteries with high energy and chemical hazards are used. This manual contains important operation and safety instructions.

### TC UPS Safety System Checklist

- Carefully unpack the TC UPS. Report any shipping damage at once.
- Read this manual. If you have any questions about safe installation, operations or maintenance of the system, contact Manufacturer service department.
- **Before installation**, confirm that the voltage and current requirements of the load(s) are compatible with the system's output. Confirm that the line voltage and current is compatible with the system's input requirements.
- The system should be installed on a dedicated power circuit.
- Place a warning label on the enclosure indicating that an Uninterruptible Power Supply (UPS) is located inside, in case of an emergency.
- Use proper lifting techniques when moving system.
- The TC UPS has more than one live circuit. It is fed from AC as well as battery power. Power may be present at the output(s) even if the system is disconnected from line power.
- When installing a system in other than a Manufacturer cabinet, ensure that the environment meets the system specifications shown in Section 1.7, "Specifications" of this manual.

# **SAVE THIS MANUAL**

It contains important installation and operating instructions.

Keep it in a safe place

### **Battery Safety Checklist**



- High & dangerous voltages are present inside the system. Only qualified personnel should perform installation and maintenance.
- Live battery wires must not touch the TC UPS chassis or any other metal objects. This can cause a fire or explosion.
- Inspect the batteries once a year for signs of cracks, leaks, or swelling. Replace as needed.
- When batteries are in storage, **charge** them at least once every three months for optimum performance and to extend their lifetime.
- Always replace batteries with the ones of identical type and rating. Never install old or untested batteries. Never
  mix old with new batteries. Never mix the different amp hour rated batteries within one system.
- · Use insulated tools during servicing.
- Remove all rings, watches, jewelry, or other conductive items before working inside the enclosure.
- Follow local regulations for the disposal of batteries. Recycling is the best method.
- Never burn batteries to dispose of them. They may explode.
- Do not open the batteries. The contents are toxic.

### Stand-By Generator



Note: If the TC UPS constantly switches between Battery and Line modes because of line fluctuations, the input parameters should be **broadened from Normal to Generator** (see Section 2.2.2 "Sense Type")

In Generator mode, the acceptable range of input frequency and voltage is expanded to accommodate the voltage and frequency fluctuations created by a generator or a power source of such kind.

Use a generator with electronic speed and voltage controls which typically produces the Total Harmonic Distortion in % (THD) to be less than 10%. Generators with mechanical governors can force the system to run continuously in Battery mode.

Before installation, compare the generator's output voltage to the TC UPS's input voltage requirements as listed on both nameplates. To insure the system's smooth operation, use a generator capable of supplying 2X or twice as much power as required by the total load.

## Unpacking and Inspection Checklist

Purpose: Describes the unpacking and inspection procedures.

Carefully remove the TC UPS from its box. Inspect the contents and make sure the following items are included:

- One TC UPS System.
- One plastic bag containing the following:
  - Temperature sensor probe cable with 3-pin connector and extension cord.
  - Installation, Operations and Maintenance manual.



Tip: If any items are missing or damaged, contact Manufacturer and the shipping company at once. Most shippers have a short claim period.

### SAVE THE ORIGINAL SHIPPING BOX

When returning the TC UPS for servicing, use the original shipping box with the supplied Styrofoam protectors. Manufacturer is not responsible for damage caused by improper packaging of returned systems.

#### **READ THE OPERATOR'S MANUAL**

Before installation, become familiar with the TC UPS by reviewing the procedures and drawings in this manual. If you have any questions about safe installation, operation, or maintenance, contact Manufacturer customer service department.

### Complete the following for records & future servicing

Model No.:				
Serial No.:				
(Above items can be found on the nameplate label attached to the side of the unit)				
Products Sales Order No				
TC- P/N:				
Your Purchase Order No.:				
Purchased from:				
(Following details are for installation location)				
Installation date:				
Installed by:				
City:				
State/Province:				
Zip/Postal Code:				
Country:				
Telephone #:				
Fax #:				
E-Mail:				
Street names of location:				
Cabinet / controller type:				

# **TC UPS**

# **Uninterruptible Power Supply**

■ Section 1: Installation & Start-Up Manual

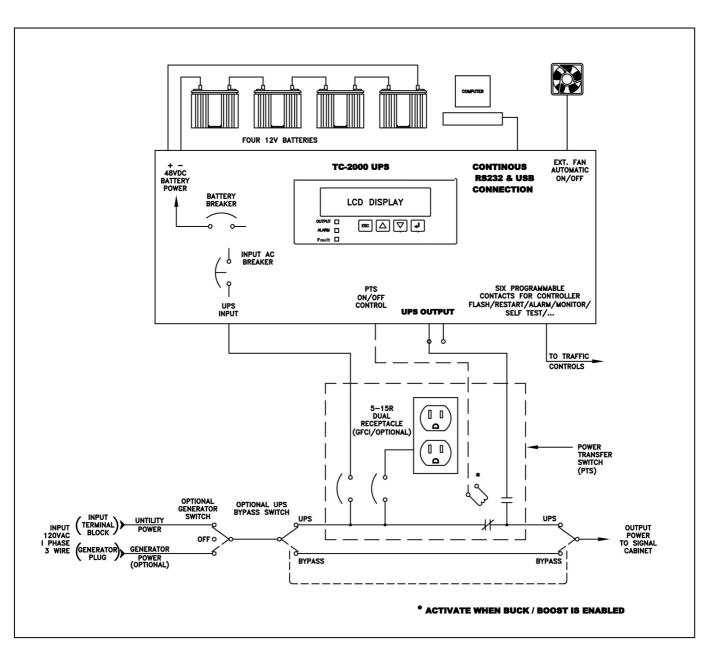
### 1.1 Description

Purpose: Describes the operation of the TC UPS System (Figure 1, 2 & 3).

### 1.1.1 System Description

The TC UPS System provides backup power to traffic control signal equipment. It consists of the TC Uninterruptible Power Supply (UPS) System, the Auto Transfer Switch (ATS), and batteries that provide back up power when the line is unqualified. These three components can be mounted inside an enclosure to provide protection from most weather conditions.

Figure 1
Simplified TC UPS 120V System Block Diagram



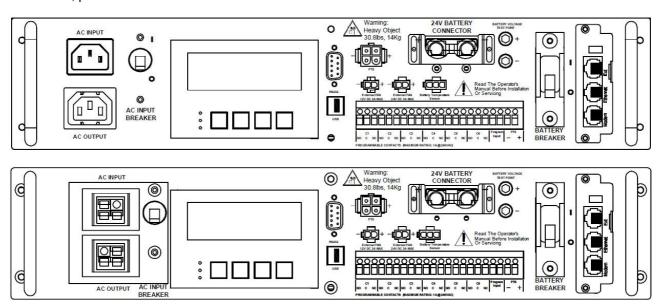
The traffic signal cabinet is powered continuously when a TC UPS system is installed. The system allows connection for the normal utility power (using standard terminal blocks or Anderson PP45 Quick connector or IEC Socket) or an optional generator power. The optional bypass switch redirects utility power to the load and allows the TC UPS to be removed for service on a temporary or permanent basis without disrupting the operation of the traffic signal.

With a fully functioning UPS system, the ATS allows utility power to flow out to the traffic cabinet, when the utility line is qualified (within the acceptable range as programmed). If the UPS is not functioning, the ATS will bypass the UPS allowing the utility to flow out to the traffic cabinet. The UPS input is protected with one circuit breaker located on the ATS as well as another one located on the UPS module. When the UPS internal BOOST and BUCK is enabled, the ATS is activated allowing UPS to continuously boost the output when input is lower, buck or lower the output when input is higher or run from batteries when input power is outside the specified acceptable range.

The smart, temperature compensated internal charger continuously monitors and maintains the batteries in a fully charged state. For the protection of the battery, the charging process is automatically discontinued when the battery temperature exceeds 50 degrees C. When input power is not qualified or is outside the acceptable range, the UPS derives the DC power from the storage tank of batteries connected and maintains output power until the batteries are depleted down to a specified level or the utility power returns within its specified levels. The traffic intersection will continue to operate in full operation AND / OR in flash mode as programmed by the user. Programmable contacts allows the user to place the intersection in flash mode as soon as the input power is lost or after the batteries are depleted down to a certain capacity that is determined and programmed by the user. The amount of back-up time battery power can provide depends on the Amp-hour capacity of the batteries as well as the intersection watt load that requires support.

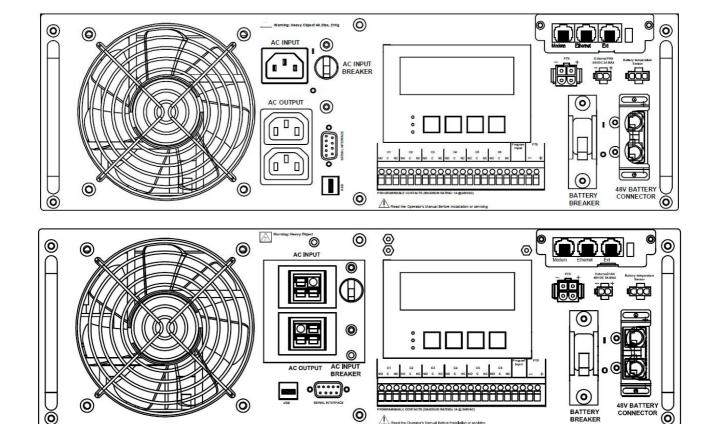
### 1.1.2 TC-650,1100,2000,2500,3000 UPS

The TC UPS System shown below provides control functions and backup power as described above. For more information, please see Section 2 of this manual.



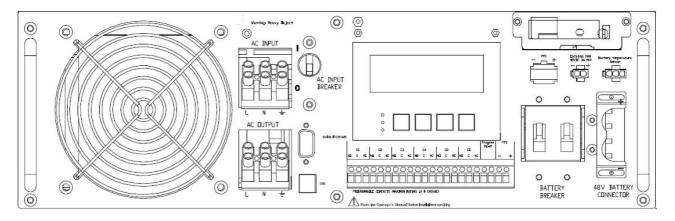
TC-650,1100 UPS Front Panel

Figure 2



TC-2000 UPS Front Panel

0



TC-2500,3000 UPS Front Panel

Figure 3

#### 1.1.3 Auto Transfer Switch

The Auto Transfer Switch (ATS) shown below allows the UPS to be removed for service, replacement or maintenance without interrupting power to the traffic cabinet.

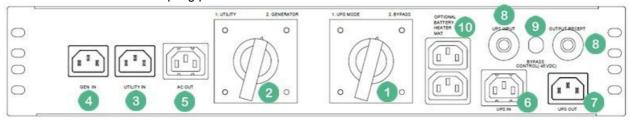


Figure 4
Auto Transfer Switch Front Panel

- Bypass/UPS switch allows the switching of the supply to the load between the incoming supply and the UPS, so the UPS can be isolated for maintenance.
- 2. Utility/Generator switch allows the switching of the supply to the load between the Utility power and the Backup Generator. so that the generator may provide temporary electrical power if the utility source fails.
- 3. The Input line power is connected to the input receptacle.
- 4. Generator input receptacle.
- 5. The Output power is connected to the output receptacle.
- Output receptacle to feed UPS input.
- 7. Input receptacle to receive the output from the UPS
- 8. UPS input and output circuit breaker
- 9. ATS Bypass control signal.
- 10. Auxiliary output receptacle to optional battery heater mat

#### 1.1.4 Batteries

Different Amp-hour capacities or sizes of batteries can be used in the TC UPS system to provide various backup times. Two or Four batteries are connected in series for the required 24VDC or 48VDC. Contact customer service at Manufacturer for information on the battery best suited for your application. The battery harness supplied with the system is polarized and equipped with APP® SB50 type connectors. The battery harness provides a heavy-duty connection for each battery, so it is possible to unplug or hot swap them. Each of the four batteries may be connected in any order using the provided harness.

### 1.2 Mounting

Purpose: Describes how to mount the TC UPS System into an enclosure.

The TC UPS system components can be mounted into a single external cabinet or into an existing traffic cabinet.

#### **EXTERNAL MOUNT:**

The factory supplied external cabinet can be bolted onto an existing or new traffic cabinet or this external cabinet can be pad mounted on a concrete slab or be pole mounted. The separate base for the cabinet for installation in the concrete slab, bolts & hardware for bolting onto the side of the traffic cabinet, bushing for the wire ducts, brackets for pole mounting and all the required accessories including mechanical hardware and electrical wiring are supplied to make the installation easy for the contractor. External cabinets such as BC100, BC80, etc. are outdoor type, weather proofed provided with internal exhaust fan that is temperature controlled, an intake filter that can be cleaned or replaced, a non-corrosive rubber mat for batteries, 3 point locking mechanism, lockable handle with dual keys and a unique internal keyed lock. The quality of cabinets bears a reputable industry trade name such as Manufacturer. The factory-supplied cabinet meets or exceeds the requirements of various NEMA classifications.

#### INTERNAL MOUNT:

The TC UPS components can also be mounted inside an existing NEMA or 332 or various other traffic cabinets. The special Swing Tray designed to hold the four batteries is easily mounted inside an existing 332 type or other equivalent cabinet using the hardware that is provided, or they can be shelf mounted in a NEMA or equivalent cabinet. The TC UPS can be bolted into an industry standard 19" rack using the supplied ears or brackets, or it can be shelf mounted in a NEMA type enclosure. The ATS supplied with or without optional Generator & Bypass switch comes in many configurations that can be shelf mount, 19" rack mount, back plate mount, etc.

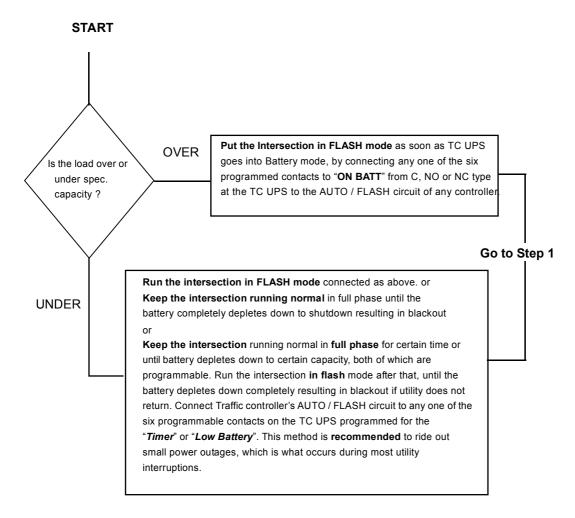
### 1.3 Wiring

Purpose: Describes how to wire the TC UPS System.



**Danger:** The utility input power line **must** have circuit breaker or fuse protection as per the local electrical code. It is referred as "Upstream Circuit Breaker" in this manual.

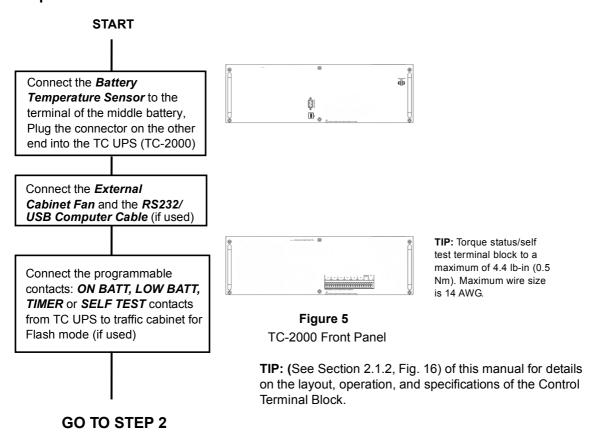
Before wiring the system, determine the size of the load:



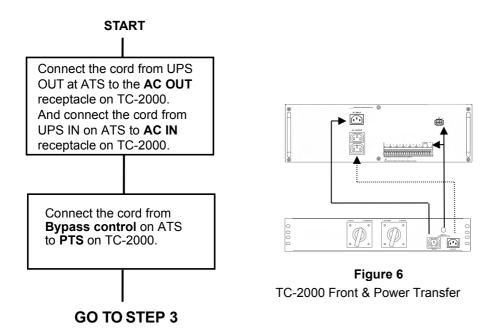
**TIP:** Each of the six contacts are of form C type, meaning Normally Open (NO), Common (C) and Normally Closed (NC) dry contact rated for 1 Amp at 240VAC. Each of these contacts can be individually programmed to energize and stay latched for ON BATTERY, LOW BATTERY, TIMER, ALARM, FAULT and many other conditions as described in subsequent chapters. The ON BATTERY contact/(s) are activated as soon as the TC UPS is transferred to Battery mode. LOW BATTERY contact/(s) are activated only in the Battery mode, as soon as the discharged battery reaches the lower value battery capacity as set by user and remains latched as long as the system remains in Battery mode. The TIMER contact/(s) are activated only in the Battery mode after the user-programmed time is attained, that can be set in 15 minutes interval from 15 minutes to 8 hours.

TIP: Verify that all breakers, AC and battery breakers are OFF prior to wiring.

Step 1: Connect CONTROL wires.



Step 2: Connect ATS to the TC-2000.



Step 3: Connect the Input and Battery.

START

Connect the supplied black wire from the input receptacle at ATS to the INPUT terminal in the signal cabinet

Figure 7

Plug the Red Battery connector into the TC-2000 UPS

GO TO STEP 4

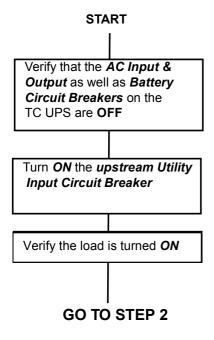
Figure 8 TC-2000 Front Panel

### 1.4 Start-Up and Test

Purpose: Describes how to Start-up and test the system.

**TIP:** If the system does not perform as described below, see the troubleshooting section in Section 1.6 of this manual.

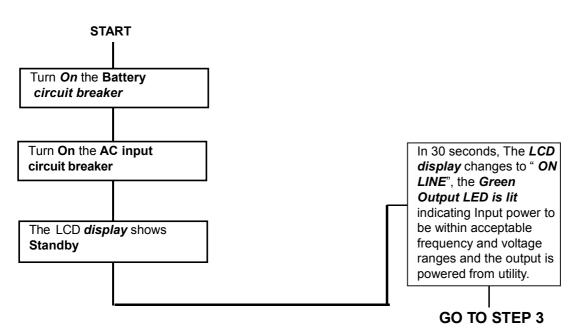
Step 1: Turn on the Utility Input line Power



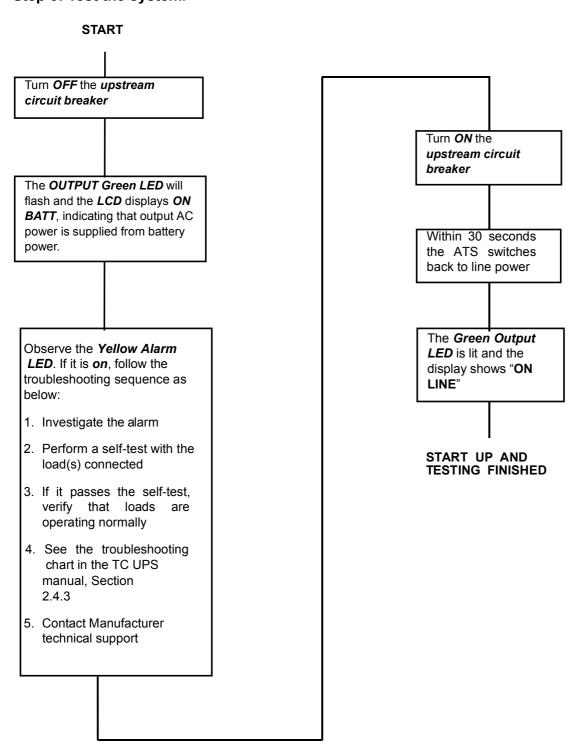
#### **STARTUP PROCEDURE TIPS**

The TC UPS automatically starts up in Standby mode. After the AC line is qualified (default 30 seconds) the UPS switches to On Line mode. The ATS is a safeguard that the cabinet will always revert to utility power if there is ever a failure of the TC UPS or batteries.

Step 2: Turn on the UPS.



Step 3: Test the system.

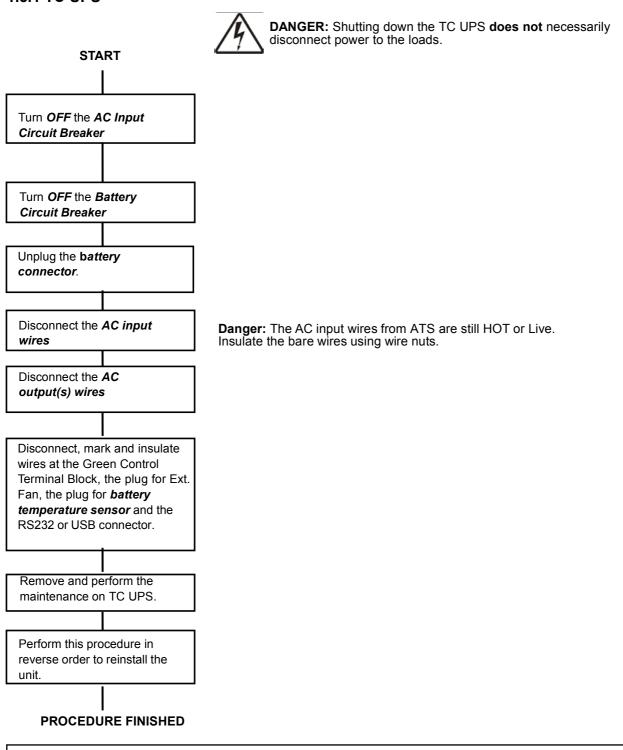


**TIP**: In ON LINE mode, press and hold "ESC" for 3 seconds to perform the self-test feature. **TIP**: In STANDBY mode, press and hold "ESC" for 3 seconds to perform the cold start feature.

### 1.5 Shutdown

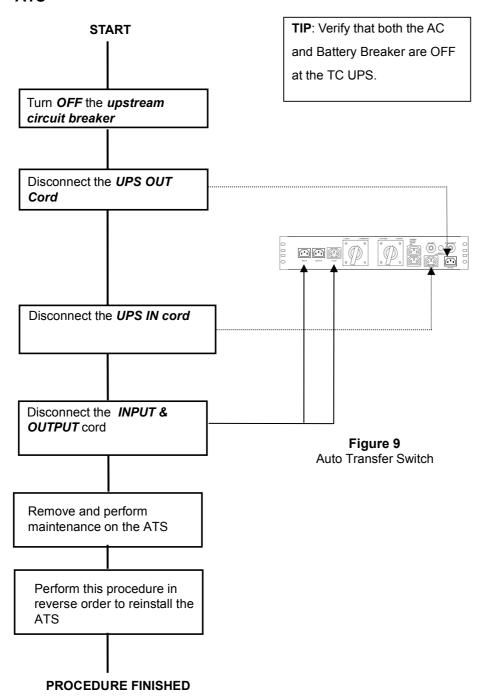
Purpose: Describes how to shut down the system components for removal or maintenance.

### 1.5.1 TC UPS



TIP: For additional information on how to operate the TC UPS manual, (see Section 2.2).

### 1.5.2 ATS



# 1.6 Troubleshooting

TC UPS System Troubleshooting Chart					
SYMPTOM	CAUSE	REMEDY			
	Upstream utility circuit breaker or fuse may be OPEN	CLOSE the upstream utility breaker or fuse			
No Output	Utility AC Power not available	Check with the AC voltmeter & contact the Utility Company			
No Output available from ATS	Wiring error	Correct wiring at ATS			
	Faulty ATS	replace the ATS			
	TC UPS output power not connected to ATS	Verify that "UPS OUT" cord is properly connected to the AC OUTPUT receptacle at the TC UPS			
	"UPS OUTPUT" circuit breaker at ATS is open	Reset the breaker & clear the fault			
ATS won't allow transfer to Battery mode	Faulty ATS	Replace ATS			
		Verify that "UPS IN" cord from ATS is properly connected to the AC INPUT receptacle at the TC UPS			
TC UPS does not return back to input Line mode	Utility input line power is missing	Verify that the "UPS INPUT" circuit breaker at ATS is closed			
		Ensure that the utility input is present			

Figure 10
Troubleshooting Table

# 1.7 Specifications

System Technical Specification				
INPUT				
Voltage Ran	ae VVC	110,120 VAC +/-25%		
Voltage Nam	ge, vac	220,230,240 VAC +/-25%		
Frequency		50,60 +/-3	Hz	
	120 VAC	TC-650	20A	
		TC-1100	20A	
Innut		TC-2000	30A	
Input Circuit	2X0 VAC	TC-650	20A	
Breaker		TC-1100	20A	
Dieakei		TC-2000	20A	
		TC-2500	20A	
		TC-3000	20A	
Step Load R	esponse	1/2 Cycle	Full Recovery	
(50% Load 0	Change)	(Full resist	ive load)	
Short Circuit	Protection	INPUT Cir	cuit Breaker	
		TC-650,TC-1100		
Battery Strin	g Voltage,	24VDC or 48VDC		
VDC		TC-2000,TC-2500,TC-3000		
		48VDC		
OUTPUT				
		TC-650	650VA/650W	
Power, VA/V	V	TC-1100	1100VA/1100W	
(Line or Inve		TC-2000	2000VA/2000W	
(Line or nive	itel illoue)	TC-2500	2500VA/2500W	
		TC-3000	3000VA/3000W	
Power Facto	or	1.0		
Output Voltag	ge, VAC	110,120 VAC nominal		
		220,230,240 VAC nominal		
Inverter Mode	Э	110,120 VAC +/-5%		
		220,230,240 VAC +/-5%		
Output Waveform		Sine wave		
Output Waveform THD		< 3% (Resistive Load)		
Load Crest Factor		3:1 (Max)		
Overload Capacity		110% for 3 minutes		
PERORMANCE				
ATS Transfer Time		< 65ms		
ATS Transie	i iiiie	1 001113	1	

ENVIRONMENTAL				
Operating Temp	-37 to +74°C			
Storage Temp	-50 to +75°C			
Humidity (Non-Condensing)	<95%			
Altitude (See Notes below)	10.000ft/3000m			
ATS MECHANICAL				
Dimensions	485x130x85			
(WxDxH) mm				
Weight ((kg)	2.6			
Mounting	Rack Mount EARS, 4 points Optional 19" rack mount			
Input Connection	Terminal block,IEC socket			
Output Connection To Loads	Terminal block,IEC socket			
Output Connection To Loads	Terminal block,IEC socket			
DESIGNED TO MEET				
Surge Immunity	IEC 1000-4-5,IEEE C65.41			

### Note:

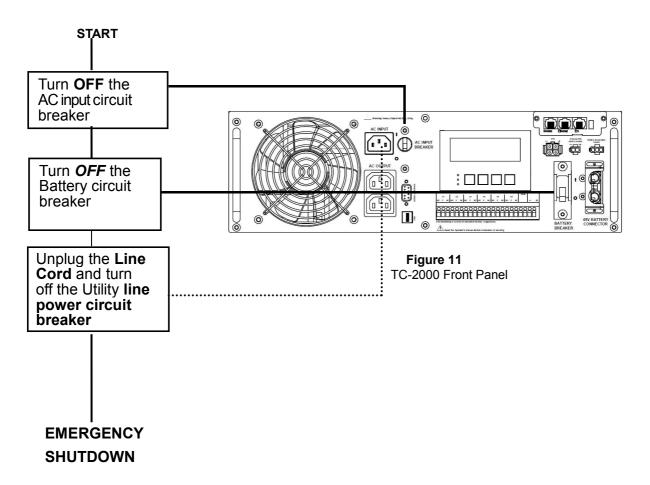
- 1. De-rate operating temperature above 4900 ft (1500m) by 2°C per 1000 ft (300m).
- 2. Refer to Section 2.4.5 at the end of this manual for additional specifications.

Buck & Boost mode < 10ms

Due to ongoing product improvements, specifications are subject to change without notice.

### 1.8 EMERGENCY SHUTDOWN PROCEDURE

The TC UPS is connected to more than one energy source. In an emergency, DISCONNECT utility input power, battery power, as well as an optional generator power, if utilized. Disconnecting all the AC and DC power sources will ensure that the output circuit is not live.



# **TC UPS System**

# **Battery Backup / Uninterruptible Power Supply System**

■ Section 2: Operator's Manual

# Section 2.1

# Introduction

This section introduces the various features of the TC UPS System

- 2.1.1 The Advantages
- 2.1.2 A Tour of the TC UPS

### 2.1.1 The Advantages

## **Advanced Power Protection Technology**

TC Series is an Uninterruptible Power Supply (UPS) also known as a Battery Backup System (BBS) designed for both indoor and outdoor applications. The TC UPS provides continuous power to traffic and signal equipment.

### **♦ Advanced Communications**

The RS232 and/or USB ports allow for local or remote monitoring of the TC Series.

### **♦** Smart Charging

TC Series smart charge technology ensures the batteries are always at peak performance.

### ♦ User Friendly Supervision

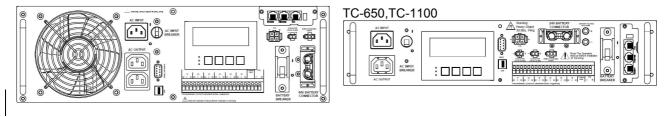
The LCD panel provides "At A Glance" monitoring and control.

### ♦ Service Friendly

The batteries can be changed without shutting down the intersection loads or the TC Series.

### 2.1.2 A Tour of the TC Series

**Purpose**: Describes the display, connections and switches on the TC Series front panel (Figures 12, 13 &14). TC-2000



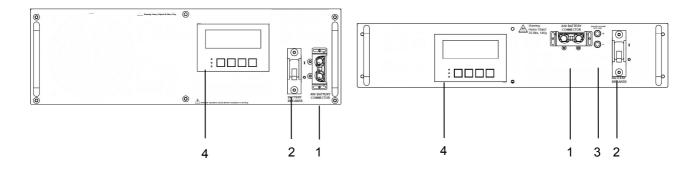


Figure 12

### 1. 24VDC/48VDC Battery Connector

Connects the battery to the unit. The battery string voltage is 24VDC/48VDC.

### 2. Battery Circuit Breaker

Acts as an ON/OFF switch for battery power. Must be in the **ON** position for normal operation.

### 3. Battery Voltage Test Points

Battery voltage can be measured at these Test Jacks only when the battery circuit breaker is turned **ON**.

TIP: TEST JACKS ARE NOT DC POWER OUTLET TERMINALS.

### 4. Liquid Crystal Display (LCD) Control Panel

The UPS can be controlled and monitored via this LCD panel. See Section 2.2 for further information.

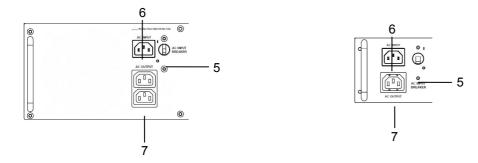


Figure 13

### 5. AC Input Circuit Breaker

Acts as a line power ON/OFF switch to facilitate the unit's maintenance or replacement. Must be in the **ON** position for normal operation.

### 6. AC Input

Inlet IEC-C14 Socket provided for the input of line power.

### 7. AC Output

Outlet IEC-C13 Socket provides the connection for the output of line power.

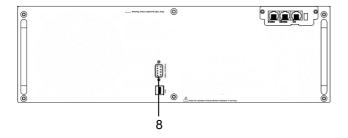


Figure 14

### 8. USB / Serial Interface / RS232 Connector

The USB and /or DB-9 female connector is used to connect the TC Series to the host computer for remote control, monitoring and calibration via RS232 commands.

For the USB or DB-9 female RS232 connections use computer industry standard computer cable between the computer's USB or RS232 port and the TC unit's USB or RS232 ports.

See Section 2.3 for more details about connection and use.

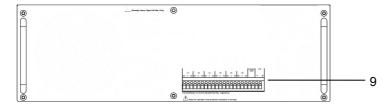


Figure 15

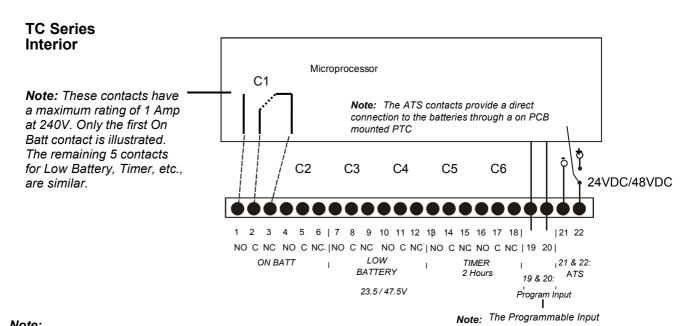
### 9. Green Control Terminal Block

This 22 position terminal block provides communication with the intersection controller, controls the Power Transfer Switch (PTS) and Programmable Input contact. Figure 16 shows its layout and operation.

Note: Each of the six programmable contacts can be programmed for one or more functions such as:

The Timer, Low Battery and On Batt. The relay contacts are Form C type, i.e. Each of the six programmable contacts has Common (C); Normally Closed (NC) and Normally Open (NO) contact position.

- On Batt: This relay energizes when Utility Input line power is unqualified.
- Low Battery: These relays energize when the battery drops below the programmed battery capacity. The default value is 23.5VDC/47.5VDC or 40% battery capacity.
- **TIP:** You can change the preprogrammed value to match the batteries used and the actual operating conditions. See Section 2.3.4.4, "Maintenance" # 35, "Battery Voltage Level @40% of Capacity".
- **Timer:** These relays energize after the unit has been in Battery mode for the programmed time period. The factory default value is 2 hours.
- TIP: The time can be programmed to be from 15 min. to 8 hours in 15 minute increments
- **Program Input**: The programmable input contact can be programmed for one function such as: Selftest, EXT Alarm, EXT Battery Alarm, EXT Fan Failure, Door Interlock. Jumper the TB 19 & 20 on the Green Control Terminal Block and the program alarm will show on LCD display.
- PTS: TC sends a 24VDC/48VDC signal from the batteries to the PTS, which activates the PTS, resulting in transfer from Input power to TC power. See Section 1.3, Wiring, of this manual for connection instructions.



is performed by jumpering

TB19 & 20

Note:

6 sets of programmable contacts have the following factory default settings:

C1, C2 ="On Batt"

C3, C4 = "Low Batt @ 23.5VDC" @47.5VDC"

C5, C6 ="Timer @ 2.00 Hours"

2. User may program each of the six contacts for one or more functions. See Section 2.2 Sub Menus for more detailed information.

Figure 16

**Green Control Terminal Block Layout and Operation** 

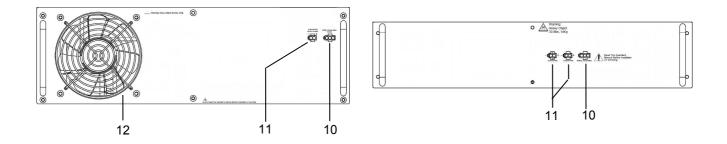


Figure 17

### 10. Battery Temp Sensor

It attaches the battery temperature probe to the unit for monitoring battery temperature. The charging voltage is temperature dependent. The microprocessor of the smart charger adjusts the voltage for optimum charging.

The temperature probe connector **must** be plugged in for normal operation. The sensor end should be firmly attached to the terminal of the battery.



**TIP:** If the TC UPS is not charging the batteries check the temperature probe. To test the temperature probe unplug it from the face of the UPS. Check the resistance of the temperature probe by inserting the probes of an ohm meter into the top and bottom pins of the connector. The meter should read approximately 10,000 Ohms at 25°C (77 °F). If resistance is not in this range, replace temperature probe.

### 11. Ext Fan 12VDC/24VDC or 48VDC

Provides DC Power (12VDC/24VDC or 48VDC, 1 Amp (Max)), which could be used to power an optional DC fan, mounted inside the enclosure for regulation of the interior temperature.

### 12. Internal Fan

This microprocessor-controlled fan regulates the unit's internal temperature. It must not be blocked.

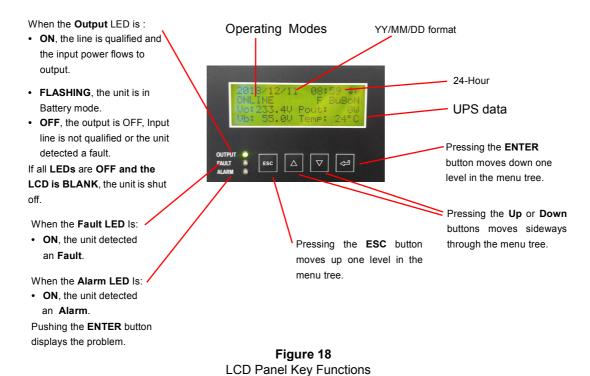
# Section 2.2 Operation

This section describes how to start, shutdown and operate the TC UPS:

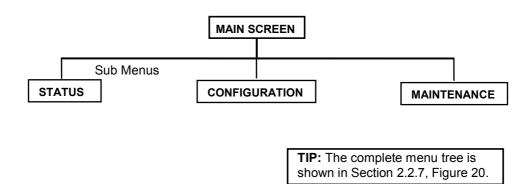
- 2.2.1 The LCD Panel
- 2.2.2 The TC UPS Operating Modes
- 2.2.3 The Self-Test
- 2.2.4 Start-Up
- 2.2.5 Shutdown
- 2.2.6 Battery Replacement
- 2.2.7 LCD Menu Tree
- 2.2.8 STATUS Submenu
- 2.2.9 CONFIG Submenu
- 2.2.10 MAINTENANCE Submenu
- 2.2.11 ALARM Menu
- 2.2.12 FAULT Menu
- 2.2.13 Low Battery Mode Status

### 2.2.1 LCD Panel

Purpose: Describes the LCD display menus (Figure 18) and use of user-friendly sub-menus (Figure 19).



**TIP:** When the ambient air temperature drops below -20°C (-4°F), the LCD may turn DARK until the temperature rises above -20°C (-4°F). However the unit will operate normally.



### 2.2.2 TC UPS Operating Modes

Purpose: Describes the Operating modes.

**TIP:** The LCD automatically displays the following modes when they change.

LCD Shows	Explanation
STANBY (STANDBY)	This mode is displayed when the unit is first turned on. The inverter remains off and the TC UPS does not provide output power to the loads. If input line power is qualified, it automatically switches to line mode.
ONLINE	The normal operating mode. Input line power is provided to the loads, the batteries are charging and the TC UPS is ready to provide backup power
ONBAT	The unit automatically transfers to battery when input line power is unqualified or not present. The batteries provide power to the loads
BOOST*	The unit automatically transfers to BOOST mode to raise the lower input line voltage when output drops below the user programmable preset limit
BUCK*	The unit automatically transfers to BUCK mode to reduce the higher input line voltage when output raises above the user programmable preset limit
SFTEST (SELF TEST)	When "Self Test" mode is active, the unit will enter "Battery Mode" automatically to test or check if output voltage and waveform is correct. After the programmed duration, the unit returns back to "Line Mode". Users may use "Maintenance Mode" to configure a longer time for self-test. Default time for self-test is 1 minute.
LOWBAT (LOW BATT)	When the unit is in "Battery Mode" the batteries begins to discharge. If the battery voltage falls below the user programmed (40% default setting) of its capacity, "LOWBAT" warning appears.

<sup>\*</sup> When enable

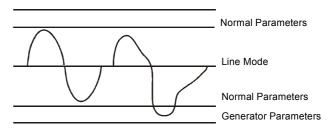
The following mode may be programmed by the User (see Section 2.2.9)

### Sense Type (Generator / Normal Mode)

This is used to broaden the input parameters to accommodate the voltage fluctuations created by a backup generator or a noisy line.

The factory default setting is normal, where the unit runs on normal parameters. Switching to Generator makes it run on noisy generator parameters.

If the unit constantly switches between line and battery modes due to a noisy line, select generator mode to prevent unnecessary transfers / returns.



Normal Line Generator or Noisy Line

### 2.2.3 Self Test

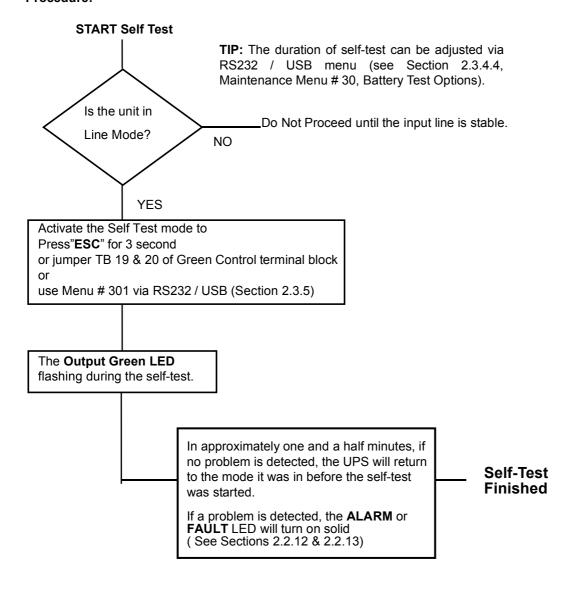
Purpose: Describes the Self-Test.



**Caution:** This procedure should not be performed when critical loads are running that depend on the unit for backup power.

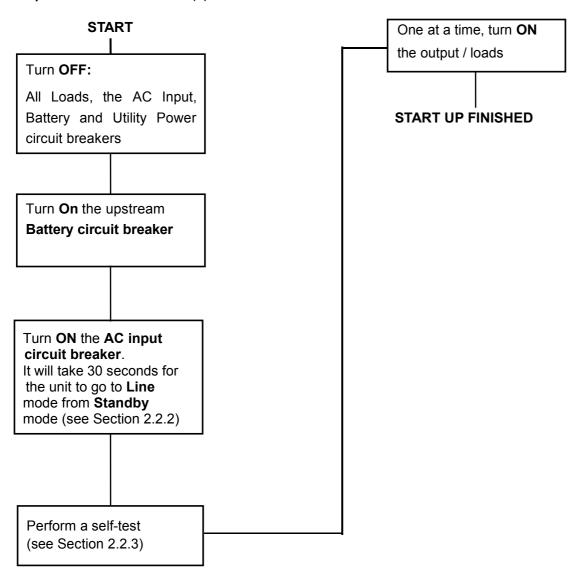
The Self Test confirms that the unit can transfer into and out of Battery mode while supporting the output load at the same time.

#### Procedure:



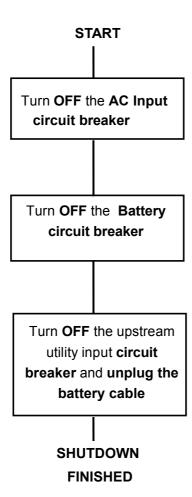
### 2.2.4 Start Up

Purpose: Describes the Start Up procedure.



# 2.2.5 Shutdown

**Purpose:** Describes the shutdown procedure.



# 2.2.6 Battery Replacement

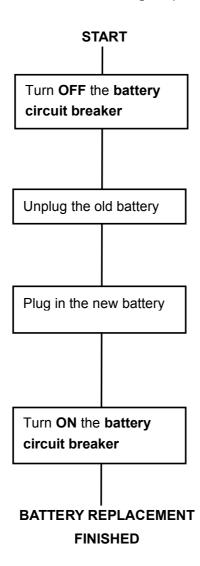
Purpose: Describes how to change the battery.



**Caution**: While the battery is being changed, the TC UPS cannot provide backup power. This procedure should not be done while critical loads are running that depend upon the TC UPS's backup power.

#### **BATTERY CHANGING PROCEDURE**

**NOTE:** The **ALARM LED** remains **ON** during this procedure.



### 2.2.7 LCD Menu Tree and Main Screen

Purpose: Shows the Menu Tree (Figure 20).

#### TIP:

- The Alarm and Fault submenus alert the operator of a problem with the TC UPS. When the alarm or fault LED is ON, press the ENTER button. One of the conditions described in Section 2.2.12 or 2.2.13 appears on the LCD screen.
- The status submenu provides measurements of important TC UPS inputs, output, and other parameters via the LCD screen (Section 2.2.8).
- The configuration & maintenance submenu allows the operator to manage the TC UPS (Section 2.2.9 & 2.2.10)
- To get the value of a specific measurement, when it appears on the LCD screen, press the ENTER button.
- To start a command, when it appears on the LCD screen, press the UP or DOWM or ENTER button.

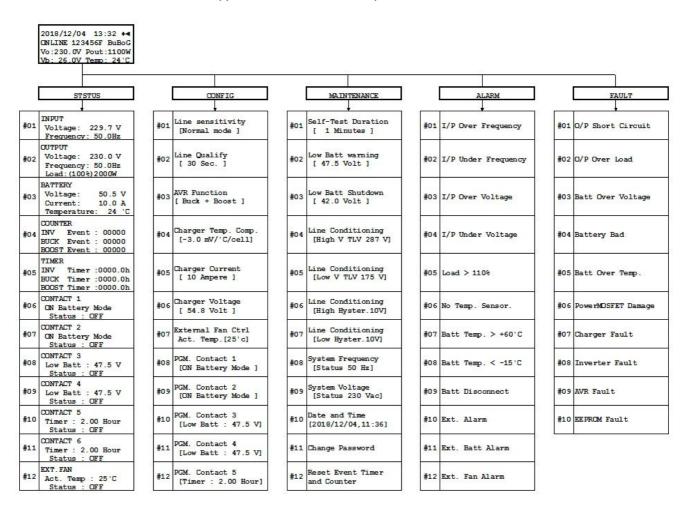


Figure 20

Purpose: Shows the Main screen.

ITEM	LCD SHOWS	DESCRIPTION
Main screen	2019/01/14 08:50 ◆◀	
	ONLINE 123456F BuBoG	
	Vo:230.0V Pout:2000W	
	Vb: 55.6V Temp: 24'C	
Main screen Line 1	2019/01/14 08:50 +4	Date & Tmer
Main screen	i	Status
Line 2	ONLINE 123456F BuBoG	Contact status 123456
		Ext Fan status F
		AVR setting Bu: Buck , Bo: Boost
		Sense Type setting N: Normal , G: Generator
Main screen		The output voltage (ture RMS)
Line 3	184 market 1970 - 1970	The output Power (watts)
	Vo:230.0V Pout:2000W	
Main screen		The average battery voltage
Line 4		The temperature of Battery case
	Vb: 55.6V Temp: 24'C	

# 2.2.8 Status Submenu

**Purpose:** Describes how to use the Status Submenu to measure the input and output parameters.

**Procedure:** On the main screen press **ENTER** to get to the status menu, After entering into STATUS menu, you can press **UP/DOWN** to view UPS status information.

′

ITEM	LCD SHOWS	DESCRIPTION
Page 1 Alarms	A L A R N : E  No Temp. Sensor Batt Temp. < -15'C Batt Disconnect.	It indicates Alarms (see 2.2.12)
Page 2 Faults	FAULT: E*  O/P Short Circuit.  O/P Over Load.  PowerMOSFET Damage.	It indicates Faults (see 2.2.13)
Page 3 Input Voltage Input Frequency	INPUT: E+ Voltage: 229.7 V Frequency: 50.0Hz	The Utility Input line voltage The Utility Input line frequency
Page 4 Output Voltage Output Frequency Output Power	OUTPUT: E♦ Voltage: 230.0 V Frequency: 50.0Hz Load: (100%)1100W	The output voltage (ture RMS) The output frequency The output Power (watts)
Page 3 Battery Voltage Battery current Battery Temperature	BATTERY: E+ Voltage: 24.7 V Current: 10.0 A Temperature: 24 'C	The average battery voltage The battery current The temperature of Battery case
Page 4 Inv. Events Buck Events Boost Events	C O U N T E R : E+ INV Event : 00000 BUCK Event : 00000 BOOST Event : 00000	The number of times the unit has been in Battery Mode. The number of times the unit has been in Buck Mode. The number of times the unit has been in Boost Mode
Page 5 Inv. Timer Buck Timer Boost Timer	TINER: E+ INV Timer:0000.0h BUCK Timer:0000.0h BOOST Timer:0000.0h	The Total amount of time the unit has been in Battery Mode since the last reset.  The Total amount of time the unit has been in Buck Mode since the last reset.  The Total amount of time the unit has been in Boost Mode since the last reset.  Each decimal indicates 6 minutes (0.1 x 6 minutes). The decimal increments by 2 or every 12 minutes.
Page 6 Program Contact 1 status	C O N T A C T 1 E ◆ ◀ ON Battery Mode Status : OFF press ◀ to test	The status of the program contact 1.

Page 7 Program Contact 2 status	C O N T A C T 2 E ◆ ◀ ON Battery Mode Status : OFF press ◀ to test	The status of the program contact 2.
Page 8 Program Contact 3 status	C O N T A C T 3 E ◆ ◀  Low Batt : 23.5 V  Status : OFF  press ◀ to test	The status of the program contact 3.
Page 9 Program Contact 4 status	C O N T A C T 4 E ◆ ◀ Low Batt : 23.5 V Status : OFF press ◀ to test	The status of the program contact 4.
Page 10 Program Contact 5 status	C O N T A C T 5 E ◆ ◀ Timer : 2.00 Hour Status : OFF press ◀ to test	The status of the program contact 5.
Page 11 Program Contact 6 status	C O N T A C T 6 E ◆ ◀ Timer : 2.00 Hour Status : OFF press ◀ to test	The status of the program contact 6.
Page 12 Ext. Fan temperature setting and status	EXT.FAN E◆◀ Act. Temp: 25 'C Status: OFF press ◀ to test	Indicates temperature setting and setting for external fan.
Page 13 Network settings	NETWORK: E* IPA: 192.168.001.051 MSK: 255.255.255.000 GWY: 192.168.001.001	The network setting for Network card.
Page 14 UPS Hardware version UPS Firmware version	VERSION INFO. : E◆ Hardware : 1.0 Firmware : TC65V10	The UPS PCB hardware and firmware version list.

# 2.2.9 Config Submenu

Purpose: Describes how to access and program various critical parameters.

**Procedure:** On the main screen press **DOWN** to get to the Configuration menu, After entering the Configuration menu, you can press UP/DOWN button to select the UPS CONFIG you wish to execute:

FUNCTION	LCD SHOWS	ACTION
PROGRAM CONTACTS LINE SENSE TYPE	C O N F I G : E •   Line Sensitivity  [ Normal Mode ]  E :Exit	Toggle between Generator [Generator parameter] and Normal [Normal parameters]. This broadens the unit's input parameters to accommodate the fluctuations created by a generator or noisy line
LINE QUALITY	CONFIG: E+- Line Qualify Time [ 30 Sec. ] E:Exit - Change	Indicates the setting for AC recovery time. The selection options are: 3 sec, 10 sec, or 30 sec. Default recovery time is 30 sec.
AVR FUNCTION	CONFIG: E+-  AVR Function  [ Buck + Boost ]  E :Exit - :Change	Indicates the setting for AVR function. The selection options are: "Buck+Boost" / "Buck" / "Boost" / "Disable.
BATTERY TEMPERATUER COMPENSATED	C O N F I G : E ◆ ◀ Charger Temp. Comp.  [-3.0 mV/'C/cell] E :Exit ◀ :Change	This adjusts the battery charging temperature compensated voltage to -2.5 / -3 / -4 / or -5 mV/°C/Cell or disable temperature compensated.  Consult the manufacture's specifications to find out which setting is best suited for your batteries. The factory default setting is -3 mV/°C /Cell.
CHARGING CURRENT	CONFIG: E◆◀ Charging Current [ 10 Ampere ] E:Exit ◀:Change	Indicates the setting for charging current.  The Normal version default setting is 10Amps, and it can be settable range is 2~12Amps.  The TC-2000/2500/3000 Large charging version default setting is 30Amps, and it can be settable range is 4~30Amps.  **Charging current is automatically de-rating according to temperature.  ** Temperature < 40 degree C, keep 30A charger current  ** Temperature 40 ~ 50 degree C, de-rating to 25A  ** Temperature 50 ~ 74 degree C, de-rating to 20A
CHARGING VOLTAGE	C O N F I G : E◆◀ Charging Voltage [ 27.2 Volt ] E :Exit ◀ :Change	Indicates the setting for charging Voltage when temperature compensated is disable.  The 24V system it can be settable range is 27.2~29.3Volt.  The 48V system it can be settable range is 54.4~58.6Volt.
EXTERNAL FAN CONTROL	C O N F I G : E ◆ ◀ External Fan Ctrl. Act. Temp.[25'C] E :Exit ◀ :Change	Indicates temperature setting for external fan. The default setting is 25°C, and it can be settable range is 20°C ~ 55°C at 1°C increment.
PROGRAM CONTACT 1	C O N F I G : E ◆ ◀ PGM. Contact 1 [ON Battery Mode ] E :Exit ◀ :Change	Indicates programmed values of contacts 1 and allows values to be changed.

PROGRAM CONTACT 2  PROGRAM CONTACT 3	C O N F I G : E ◆ ◀ PGM. Contact 2 [ON Battery Mode ] E :Exit ◀ :Change C O N F I G : E ◆ ◀ PGM. Contact 3 [Low Batt : 23.5 V ] E :Exit ◀ :Change	Indicates programmed values of contacts 2 and allows values to be changed.  Indicates programmed values of contacts 3 and allows values to be changed.
PROGRAM CONTACT 4  PROGRAM CONTACT 5	C O N F I G : E ◆ ◀ PGM. Contact 4 [Low Batt : 23.5 V ] E :Exit ◀ :Change	Indicates programmed values of contacts 4 and allows values to be changed.
PROGRAM CONTACT 5	C O N F I G : E ◆ ◀ PGM. Contact 5 [Timer : 2.00 Hour ] E :Exit ◀ :Change	Indicates programmed values of contacts 5 and allows values to be changed.
PROGRAM CONTACT 6	CONFIG: E◆◀ PGM. Contact 6 [Timer: 2.00 Hour] E:Exit ◀:Change	Indicates programmed values of contacts 6 and allows values to be changed.
PROGRAM INPUT CONTACT	CONFIG: E◆◀ PGM. Input Contact [ Self Test ] E:Exit ◀:Change	Indicates programmed value of input contact and allow value to be changed. The selection options are: "Self-test" / "Ext. Alarm" / "Ext. BATT Alarm" / "Ext. FAN Alarm" / "Door Interlock".

### 2.2.10 Maintenance Menu

Purpose: Describes how to access, and view and modify various parameters for the maintenance.

**Procedure:** On the main screen press **UP** to get to the MAINTENANCE menu, then use **UP/DOWN** button to select the Functionality Menu, See below for details. When entering this menu you will need to enter password. The default password is 1111.

ONLY trained and qualified personnel normally use this menu, consequently the password protection option is provided to access this Menu.

FUNCTION	LCD SHOWS	ACTION
PASSWORD ACCESS	Pls enter password to continue : ????	It must be entered here before the Maintenance Menu can be accessed.  Use the UP / DOWN arrow key with ENTER keys to enter a correct Password. Reentry is required if an error is made entering a Password.
SELF-TEST DURATION OPTION	MAINTENANCE : E↓◀ Self-Test Duration [ 1 Minutes ] E :Exit ◀ :Change	Self-Test duration Option can be verified here. Self-Test period of 1 to 255 minutes can be selected here in 1 minute increments.
LOW BATTERY WARNING OPTION	MAINTENANCE : E◆◀ Low Batt Warning [ 23.5 Volt ] E :Exit ◀ :Change	The low battery warning setting function. The default low battery warning voltage is: 23.5VDC/47.5VDC (The 24V system settable Battery Voltage range is 21.0VDC~27.5VDC at 0.5VDC increment.) (The 48V system settable Battery Voltage range is 42.0VDC~55.0VDC at 0.5VDC increment.)
LOW BATTERY SHUTDWON OPTION	MAINTENANCE : E◆◀ Low Batt Shutdown [ 21.0 Volt ] ◆:Variable ◀:Confirm	The low battery shutdown setting function. The default low battery warning voltage is: 21.0VDC/42.0VDC (The 24V system settable Battery Voltage range is 18.00VDC~21.75VDC at 0.25VDC increment.) (The 48V system settable Battery Voltage range is 36.0VDC~42.0VDC at 0.5VDC increment.)
LINE CONDITIONING HIGH VOLTAGE THRESHOLD LIMIT VALUE	MAINTENANCE : E↓◀ Line Conditioning [ High V TLV 287 V ] E :Exit ◀ :Change	It indicates Programmed values of input utility line exceeds this voltage setting the TC UPS will transfer to Battery Mode from Line Mode or Buck Mode.
LINE CONDITIONING LOW VOLTAGE THRESHOLD LIMIT VALUE	MAINTENANCE : E ◆ ◀ Line Conditioning [ Low V TLV 175 V ] E :Exit ◀ :Change	It indicates Programmed values of input utility line drops below this voltage setting the TC UPS will transfer to Battery Mode from Line Mode or Boost Mode.
LINE CONDITIONING HIGH HYSTERESIS	MAINTENANCE : E ← ← Line Conditioning [ High Hyster.10 V ] E :Exit ← :Change	It indicates Programmed values of High hysteresis that is used to transfer to Line mode or Buck Mode from Battery Mode. The high hysteresis value is also used to transfer to Line Mode from Buck mode.
LINE CONDITIONING LOW HYSTERESIS	MAINTENANCE : E ← ← Line Conditioning [ Low Hyster.10 V ] E :Exit ← :Change	It indicates Programmed values of Low hysteresis that is used to transfer to Line mode or Boost Mode from Battery Mode. The low hysteresis value is also used to transfer to Line Mode from Boost mode.

SET SYSTEM FREQUENCY SET SYSTEM VOLTAGE	MAINTENANCE : E   System Frequency [status: 50Kz] E:Exit <: Change  MAINTENANCE : E   System Voltage [status: 230Vac] E:Exit <: Change	It indicates current system frequency. The display of the frequency will be flashing and use UP/DOWN can adjust it to 50Hz or 60Hz, then press "Enter" to confirm.  **This function only can be set in standby mode.  **This function is only available in 2X0V systems model.  It indicates current system output voltage. The display of the voltage will be flashing and use UP/DOWN can adjust it to 220V,230V or 240V,then press "Enter" to confirm.  **This function only can be set in standby mode.  **This function is only available in 2X0V systems model.
SET DATE/TIME	MAINTENANCE : E◆◀ Date and Time [ 2018/12/04,11:36 ] E :Exit ◀ :Change	It indicates current date and time. The display of the item to be set will be flashing. In sequence of Year, Month, Date, Hour, Minute, use UP/DOWN to adjust, then press "Enter" to confirm. The format of Date is 20yy/mm/dd. The period can be displayed is from Year 2016 to Year 2099 (i.e., from 2016/01/01 to 2099/12/31). The time is in 24 hours format (i.e., hh:mm) °
CHANGE PASSWORD	MAINTENANCE : E ◆ ◀ Change Password ?  E : No/Exit ◀ : Yes	The Password for the access of the Maintenance Menu is changed here. Use the UP / DOWN arrow key with ENTER keys to enter a correct Password. Reentry is required if an error is made entering a Password.
EVENTS/TIMER RESET	MAINTENANCE : E ◆ ◀ Reset Event Timer and Counter ? E : No/Exit ◀ : Yes	This resets the event timer and counters. After pressing the enter, the inverter, buck and boost events timer and counter will be clear and reset to zero.
LOG RESET	MAINTENANCE : E ◆ ◀ Reset Event Log ? E : No/Exit ◀ : Yes	This clears all the messages from the Event Log.
RESTORE PARAMETER TO DEFAULTS	MAINTENANCE : E◆◀ Restore Parameter to Defaults ? E : No/Exit ◀ : Yes	This restore the parameter to the default, the parameter like Transfer point, Line qualify time, Programmable contacts will be reset to default value.

### 2.2.11 Alarm Menu

Purpose: Describes the Alarm Submenu and how to use the LCD for troubleshooting. (Figures 21, 22 and 23)

#### Procedure:

When the **Yellow ALARM LED** is **ON**, the unit has an alarm, indicating a condition not serious enough to stop it from providing output power. Press **ENTER** to see the alarm.



2018/12/04 13:32 ◆◀
ALARN F BuBoN
Vo:230.0V Pout:1100W
Vb: 27.1V Temp: N/A

1. Yellow Alarm LED ON

2. Unit has ALARM condition

Figure 21
LED Shows an Alarm

Figure 22
LCD Displays the Alarm

LCD SHOWS	Alarm	DESCRIPTION
I/P Over Frequency	Line Francisco	
I/P Under Frequency	Line Frequency	The Input frequency is fluctuating & out of tolerance.
I/P Over Voltage	l in a Malka wa	The bound of the second of the leaves
I/P Under Voltage	Line Voltage	The Input voltage is fluctuating & out of tolerance.
Load > 110%	Overload	The loads are drawing more power from the TC UPS than it
		can provide.
No Temp. Sensor.	Temperature Probe Unplugged	The battery temperature probe is unplugged or damaged.
		When the unit detects the probe is unplugged, it will continue
		to operate but the charger voltage will automatically be set to
		the lowest value.
Batt Temp. > +60°C	Battery High Temperature	The Battery temperature is high.
Batt Temp. < -15°C	Battery Low Temperature	The Battery temperature is low.
Batt Disconnect	Battery Not Connect	The Battery is not connected.
Ext. Alarm	External Alarm	The external alarm of the program input contact.
Ext. Batt Alarm	External Battery Alarm	The external battery alarm of the program input contact.
Ext. Fan Fail	External Fan Fail	The external fan fail of the program input contact.
Door Interlock	Door Interlock	The door interlock of the program input contact.

Note: The alarms are self-resetable. After the alarm condition is removed, the unit automatically returns to Line mode if the line is qualified, or battery mode if the line is unqualified.

Figure 23 Alarm Table

# 2.2.12 Fault Menu

Purpose: Describes the Fault Submenu and how to use the LCD for troubleshooting. (Figures 24, 25 and 26)

#### Procedure:

When the **RED FAULT LED is continuously** ON, the unit has a fault, indicating a condition where backup power is unavailable. Press **ENTER** to display fault description.

**TIP:** When the unit has a fault and line power is qualified and available, the output loads are directly connected to the Input line with no line conditioning or backup power provided.



Figure 24
LED Shows a Fault



2. Unit has FAULT

Figure 25
LCD Displays Fault

LCD SHOWS	Fault	DESCRIPTION
O/P Short Circuit	Output Short Circuit	The load is short-circuited or the inverter did not start.
O/P Over Load	Overload	The loads are drawing more power than the TC UPS can provide.
Batt Over Voltage	High Battery Voltage	The batteries voltage is high.
Battery Bad	Battery Bad	The batteries are bad.
Batt Over Temp.	Battery High Temperature	The batteries temperature is to high, It's over 50°C.
PowerMOSFET Damage Power MOSFET Damage		The Power board MOSFET is damage and inverter did not work.
Charger Fault	Charger function Fault	The charger voltage or current is over specification.
Inverter Fault	Inverter function Fault	The UPS inverter did not work.
AVR Fault	AVR function Fault	The AVR (Buck or Boost) function did not work.
EEPROM Fault	EEPROM Fault	The EEPROM is fault.

Figure 26
Fault Table

# 2.2.13 Low Battery Mode Status

Purpose: Describes the various states of the Low Battery Mode (Figure 27).

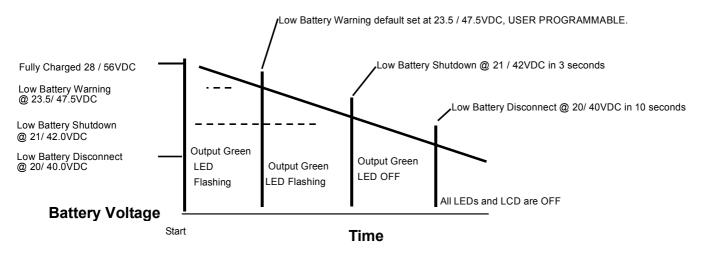


Figure 27
Low Battery Modes Status

**Note:** Not to scale. All values are shown for illustrative purpose *only* and will *charge under different operating and battery conditions*. Actual times will be different. Perform a run time test (Section 2.4.1) for application specific operating conditions.

#### **Low Battery Warning**

The batteries will continue to power the load, but they are almost discharged and cannot provide power much longer.

TIP: The operator should shut down unnecessary loads to extend battery backup time.

#### Low Battery Shutdown

When the battery decreases to (24V system) 21.0VDC / (48V system) 42.0VDC for 3 seconds, the unit automatically shuts output OFF and goes into STANDBY mode waiting for input power to return. The batteries are considered fully discharged and can no longer support the load, but they have enough power to keep the unit's monitoring and control circuits active. The housekeeping power supply is kept alive.

#### **Low Battery Disconnect**

When the battery discharges to (24V system) 20VDC / (48V system) 40VDC for 10 seconds, the unit automatically goes into this mode. The batteries are disconnected from the unit to protect the batteries from being damaged by a deep discharge. Both the LED and LCD shut OFF, showing the unit is shut off. The unit stays off until line power or a backup generator is available or fresh batteries are connected. To prevent battery damage, if the TC UPS is to remain in a low battery disconnect state for an extended period. The TC UPS and battery circuit breakers **must be** switched OFF and the manual bypass switch **must be** switched to the Bypass position. For additional protection disconnect the Anderson style battery connector from the TC UPS.



Note: only authorized personnel should perform all parameter changes, as it may affect the performance of the traffic intersection.

# Section 2.3

# Communication

This section describes how to communicate with TC series using a Personal Computer via RS232 / USB communications:

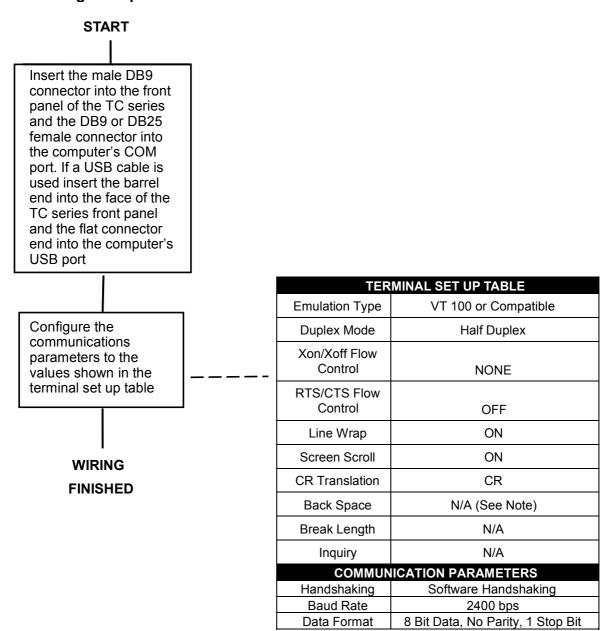
- 2.3.1 RS232 / USB Set-Up
  2.3.2 HyperTerminal Set-Up
  2.3.3 The Main Menu
  2.3.4 Menu Tree and Sub Menus
- 2.3.5 Menu Tutorial

# 2.3.1 RS232/USB Set-Up

**Purpose:** Describes how to set-up communication between any PC and the UPS using the RS232 or USB port. The TC Series uses a standard DB-9, RS232 cable or USB cable.

When the DB-9F, (female connector) on the front panel is connected to a PC with Windows terminal emulation software, the TC series can be remotely monitored, controlled and calibrated using RS232 ASCII commands.

#### 2.3.1.1 Wiring Set-Up Procedure



**TIP:** the program ignores the Backspace and Delete keys. If a command is wrong, press **Enter** and retype the command.

TIP: In Windows the path is: Start/Programs/Accessories/Communication/HyperTerminal.

For a tutorial on how to connect the unit with Window's HyperTerminal, (see Section 2.3.2), "HyperTerminal Set Up."

# 2.3.2 HyperTerminal Set Up

**Purpose:** Describes how to set up TC series RS232 / USB port using Windows Hyper Terminal program (see Figurers 28 to 35)

The following Hyper Terminal setting is recommended for local or remote communication between TC series & PC. For this tutorial, Com 1 is used. Verify the designation of COM port, where RS232/USB cable to PC is connected such as COM1, COM2, etc.

**Step 1:** The path is: **Programs/Accessories/ Communications/Hyper Terminal** as shown in Figure 28.



Figure 28

Hyper Terminal Selection Screen

# Step 2: Click on the Hyper Terminal icon. The Connection

**Description** screen (Figure 29) appears as shown. Enter a name and icon for your unit and click **OK.** 



Figure 29
Connection Description Screen

### Step 3:

The Connect To screen (Figure 30) appears.

Select the COM port from the drop down menu as shown, that will be used.

Click OK



Figure 30 Connect To Screen

**Step 4:** The *COM Properties* screen appears (Figure 31). Select the port settings as shown.

Step 5: Click the Advanced button.

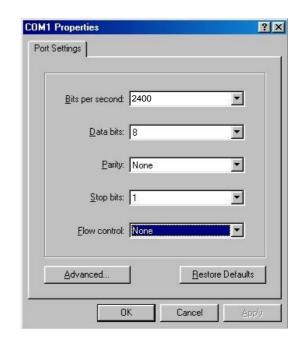


Figure 31 COM Properties Screen

**Step 6:** In the *Advanced Port Settings* screen (Figure 32), Select the fields as shown.

**NOTE:** The Use FIFO buffers only applies to computers with 56Kbs modems or faster. For slower connections, leave box unchecked.

#### Click OK

The **COM Properties** Screen reappears (Figure 31). Click **OK.** 

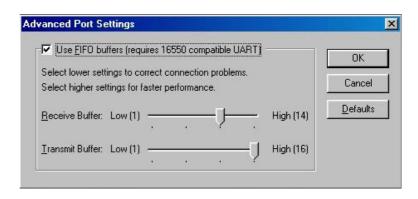


Figure 32
Advanced Port Settings Screen

**Step 7:** A blank window with the entered file name appears (Figure 33).

In the File menu, go to Properties and Click.

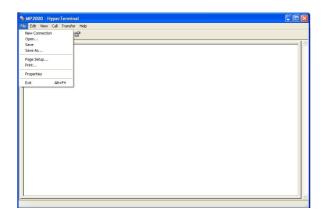


Figure 33
TC Series Hyper Terminal Screen

**Step 8:** The *[Name of Unit]* Properties screen appears (Figure 34) Click on the *Settings* Tab. Select the fields as shown.

Step 9: Click the ASCII Setup button.

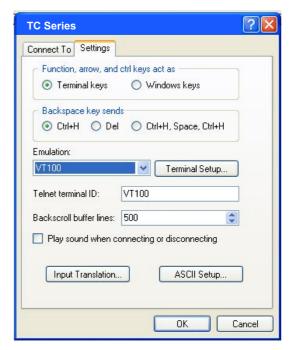


Figure 34
Properties Screen

**Step 10:** Select the fields in the *ASCII Setup* screen (Figure 35) as shown.

**Step 11:** Click **OK**. The *[Name of Unit]* properties window (Figure 34) reappears.

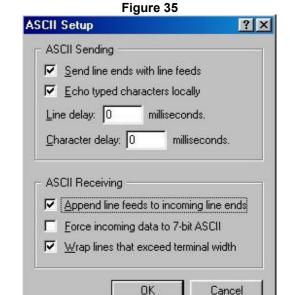
#### Step 12: Click OK

HyperTerminal setup is completed.

Press Enter to go to TC Series screen (Figure 33).

Press Enter to access the unit via RS232 / USB communications.

The Main Menu (Figure 36) appears.



ASCII Setup Screen

# 2.3.3 Main Menu

Purpose: Describes the Main Menu (Figures 36 to 39).

The RS232 / USB menus are hierarchical. Press ENTER to access the top-level menu (Figure 36).

Figure 40 shows the menu tree.

The main menu displays the sub menu numbers, the line status, the unit's output status and any faults or alarms that may be present.

**TIP:** The factory set default password **1111** is required to access and set many functions, such as in menu 34 & menu 35.

#### Procedure:

To access a particular sub menu, type in the sub menu number and press Enter. To update the screen, press **Enter**.

```
PCM Products - TC-2000-E
                        [0-MAIN MENU]
                     \Rightarrow
Sub Menu Numbers
                          1 Unit Specification
                          2 Input / Output Values
                          3 Maintenance
                          4 Line Conditioning Setup
                          5 Programmable Contacts Setup
                          6 Event Log View
                          7 Load Setup Defaults
Status, Faults and
                     □ Date & Time
                                        : 01/17/19 , 10:48:20
Alarms Readouts
                                      : Normal
                        Sense Type
                        Line Status
                        Output Status : Line mode
                        Contact Status :
                          Contact C1 ==> [ON BATT]/[Inactivated]
                          Contact C2 ==> [ON BATT]/[Inactivated]
                          Contact C3 ==> [LOW BATT : 47.5 Volts]/[Inactivated]
                          Contact C4 ==> [LOW BATT : 47.5 Volts]/[Inactivated]
                          Contact C5 ==> [TIMER : 2.00 Hours]/[Inactivated]
Contact C6 ==> [TIMER : 2.00 Hours]/[Inactivated]
                          PROGRAM I/P CONTACT ==> [Self-test]/[Inactivated]
                        Ext.Fan Status : [ Activated ]
                        Faults : NONE
                        Alarms
                                         : NONE
```

**TIP**: The Status, Faults, and Alarms readouts are not automatically updated.

Press ENTER to obtain the up to date status.

Figure 36
Main Menu Screen

Tabulation of various items that appears under the Line Status, Output Status, Faults and Alarms are shown in Figures: 37, 38 and 39.

Line Status: [Current Status]
Output Status: [Current Status]
Content Status: [Current Status]
Ext. Fan Status: [Current Status]
Faults: [If any, otherwise blank]
Alarms: [If any, otherwise blank]

	LINE STATUS
Normal	Input power is normal
Boost	Input power is out of tolerance. Boost mode is activated
Buck	Input power is out of tolerance. Buck mode is activated
Blackout	Input voltage is not available
Low	Input voltage is lower than programmed low limit
High	Input voltage is higher than programmed Hi limit
Freq low	Input frequency is too low (<45 Hz)
Freq high	Input frequency is too high (>55 Hz)

Figure 37
Line Status Displays

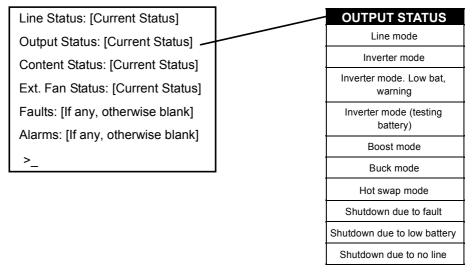


Figure 38
Output Status Displays

Line Status: [Current Status]
Output Status: [Current Status]
Content Status: [Current Status]
Ext. Fan Status: [Current Status]
Faults: [If any, otherwise blank]
Alarms: [If any, otherwise blank]

/		FAULT DISPLAYS	
	Short-Circuit	Output Short Circuit	
	Vout_Hi	Output Voltage High	
	Vbat_Hi	Battery Voltage High	
	Vbat_Lo	Battery Voltage Low	
Temp_Hi Ambient Battery Temperature High or Internal Temperature High		, ,	
	lout_Hi	Output Current High	
	EEPROM_FIt	Error Reading EEPROM	
	Wout_Hi	Output Power High (Overload)	
	Bad_Battery	Bad battery	
١		ALARM DISPLAYS	
	Vout_Lo	Output Voltage Low	
	Overload	Output Overload	
	Temp_Lo	Ambient Battery Temperature Low	
	PII	Phase Lock Loop Cannot Lock with Input	
	Line_Freq	AC Line Frequency High or Low	
	Temp_Probe_	Temperature probe uninstalled or disconnected.	
	Disconnect		
	Disconnect  Batt_Not_Connect	The battery breaker is off or the batteries are discharged	

**Figure 39**Fault and Alarm Displays

# 2.3.4 Menu Tree & RS232 / USB Sub Menus

**Purpose:** Describes the RS232 / USB Menu Tree that include: Unit Specifications, Input/Output Values, Maintenance and Line Slow Detection Setup Sub Menus (Figures 40 to 45)

### 2.3.4.1 RS232 / USB Menu Tree

The complete MENU Tree is shown on the next page with all default values.

Press ENTER to go back to the Main Menu

TIP: To access any item from the Main Menu. Type in the function number and press ENTER.

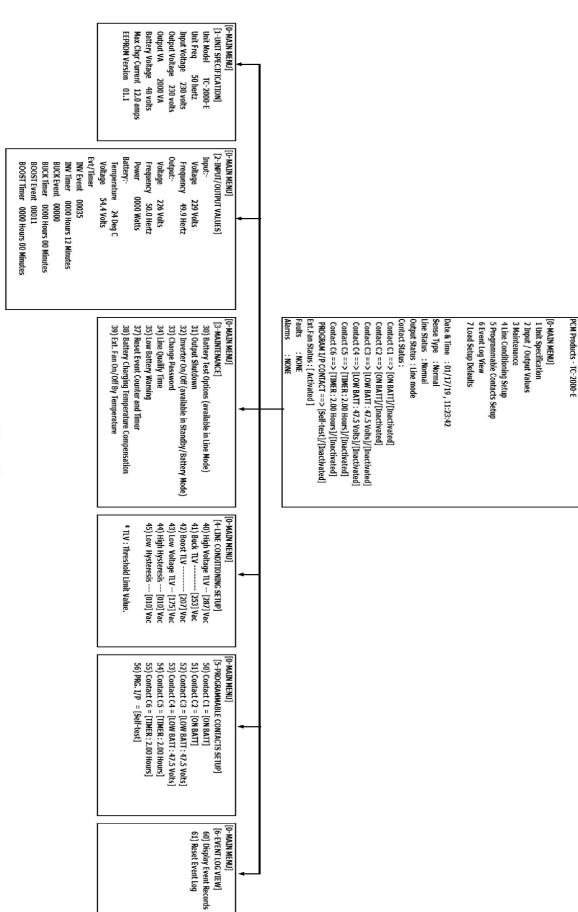


Figure 40

Com Port Menu Tree

### 2.3.4.2 Unit Specifications, Input/Output Values

Menu 1 below (Figure 41) lists the TC series specifications.

**Procedure:** At the main menu, type **1** and press Enter. The screen displays the Unit Specifications as shown below. To return to the main menu, press **Enter**.

[ 1 - Unit Specifications ]			
Unit Model	TC-2000-E	The model name	
Unit Freq	50 hertz	Nominal operating frequency	
Input Voltage	230 Volts	Nominal Input voltage	
Output Voltage	230 Volts	Nominal output voltage	
Output VA	2000 VA	The output VA capacity	
Battery Voltage	48 Volts	Nominal battery capacity	
Max Charge Current	12 amps	MAX charge capacity	
EEPROM Version	01.1	EEPROM version of the TC series	

Figure 41

Unit Specifications Menu

### 2.3.4.3 Input / Output Values

Menu 2 below (Figure 42) lists the actual measurements of various input / output parameters.

**Procedure:** At the main menu, type 2 and press Enter. The screen displays the Unit Specifications as shown below. To return to the main menu, press **Enter**.

[ 2 – Input / Output Value ]				
INPUT				
Voltage	230 Volts	The Input voltage		
Freq	50.0 Hertz	The Input frequency		
OUTPUT	ОИТРИТ			
Voltage	230 Volts	The output voltage		
Freq	50.0 Hertz	The output frequency		
Power	0000 Watts	The output power in watts		
BATTERY				
Temperature	24 Deg C	The ambient temperature of the battery case as		
		read via attached temperature probe		
Voltage	54.4 Volts	The battery DC voltage		
EVT/TIMER				
INV Event	00035	The numbers of Input Power Failures		
INV Timer	0000 Hours 12 Minutes	Total time that the battery was discharged since the last RESET		
BUCK Event	00000	The numbers of BUCK function active		
BUCK Timer	0000 Hours 00 Minutes	Total time that the BUCK function since the last RESET		
BOOST Event	00000	The numbers of BOOST function active		
BOOST Timer	0000 Hours 00 Minutes	Total time that the BOOST function since the last RESET		

Figure 42

Input/Output Values Menu

### 2.3.4.4 Maintenance

Menu 3 below (Figure 43) lists the various maintenance options.

### **Procedure**

At the main menu, type 3 and press ENTER. The Maintenance Menu shown below is displayed. To return to the main menu, press ENTER.

		I O Maintanana 1
00	Della Trad Orlina	[ 3 - Maintenance ]
30	Battery Test Options	The start - stop for the Battery Test / Self Test is initiated here. The
		test duration is user programmable in 1 minute intervals from 1 to
		255 minutes. The factory default setting is 1 minute.
		Tip: The time duration can be changed only when TC UPS is in line
		mode.
31	Output Shutdown	This allows output to be switched OFF or Shutdown. TC UPS
		switches to STANDBY mode when this option is activated.
32	Inverter On/Off	During the BATTERY or STANDBY mode, this option allows the
		inverter to be switched OFF or turned ON after the user
		programmable delay time.
		The delay can be user programmable in 0.5 seconds steps from 0
		to a maximum setting of 255 steps (128 seconds). The delay is
		only available in Standby or Battery modes. When the unit returns
		to Line Mode, the delay resets back to a default of 0 seconds.
		Thus during a battery discharge or ON BATTERY mode, operator
		can stop the inverter immediately after user.
33	Change Password *	This option allows for the change of password. The factory set
		default password is 1111.
		Tip: the password can only be changed in Line mode.
34	Line Qualify Time	When the input power returns and it is qualified, i.e. it is within
		acceptable range, the transfer from Battery mode to Line mode is
		delayed by user programmed 3 /10 / 30 seconds herein that allows
		the returned utility power to settle down. The factory set default
		value is 30 seconds.
35	Battery Voltage	The level for LOW BATTERY ALARM is set here.
	Low Warning	
		The Voltage level is user programmable in 0.5VDC increments
		from 42VDC to 55VDC. The factory default setting is 47.5VDC or
		40%). The relationship between Remaining % capacity of battery
		and its DC Voltage depends on the characteristics of the batteries
		used.

37	Resets The	Resets INV, BUBK, BOOST Event to 0
	Event/Timer Counters	Resets INV, BUBK, BOOST Timer to 0
38	Battery Charging	Temperature compensated smart charger is utilized in TC UPS.
	Temperature	The rate of charging is adjusted here based on the battery case
	Compensation	temperature. The factory default value is set at -3mv/deg°C /Cell.
		It can be configured to -2.5/ -3 / -4 / -5 mv/deg°C /Cell.
39	Ext. Fan On/Off	Set the temperature in °C, above which the 24/48VDC power will
	By Temperature	be provided for external cooling fan. The temperature can be set in
		1°C increment from 20 to 55°C. The factory default temperature is
		set at +25°C.

Figure 43 Maintenance Menu

# \*Password Changing Procedure

- 1. Go to Menu 33.
- 2. Type the current password (the factory set password is 1111) and press **Enter**.
- 3. The words "Enter New Password" appears on the screen. Type the new password (any combination of 4 digits) and press **Enter**.

**NOTE:** The password can ONLY be four numeric digits – NO ALPHA CHARACTERS.

**4.** The words "Re-enter New Password" appear on the screen. Retype the new password and press **Enter**. If the wrong password is retyped, the screen displays "Error in entering data... please try again." Type the correct password and press **Enter**.

If the retyped password is correct, the screen returns to the main menu.

For a tutorial on how to use the menu screens, (see Section 2.3.5).

#### 2.3.4.5 Line Slow Detection Parameters

This option allows user to change various detection and warning levels for input AC voltages, qualified and unqualified values, Transfer & Retransfer set points for going in & out of Battery mode / Boost / Buck modes. The factory set default values concur with those specified by major DOTs (Department of Transportations). See Figure 45 for a description of each parameter.

Electrical equipment is designed to operate at maximum efficiency at a specific standard supply voltage. Buck and boost is an ideal solution when the line voltage is consistently higher or lower than nominal. The transformer can buck (lower) or boost (raise) the supply voltage without having to go onto battery or involve any other active TC UPS board level components. The TC series input transformer has a second tap off the primary winding. When activated, the transformer will automatically switch to the secondary tap to buck or boost the voltage output 10%, thereby keeping the output within an acceptable range.



**CAUTION:** Improperly set parameter values can cause *permanent damage* to the unit. Changes should only be made by Manufacturer trained personnel.

Contact Manufacturer before making any adjustment.



**Note**: Parameter values are interdependent, changing one value can affect range and permissible value in another field. This feature is to protect the user from entering conflicting values.

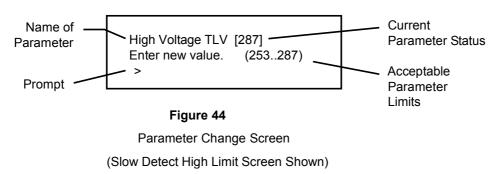
#### 2.3.4.5.1 Parameter Change Procedure

- 1. Go to the Menu 4.
- 2. "Enter Password" appears (the factory set password is 1111), Type the password and press **Enter**.

If the wrong password is typed, the screen displays "Error in entering data... please try again." Type the correct password.

3. The Parameter Change Screen appears (Figure 44). Type the new value that is within the range of acceptable parameter limits and press **Enter**.

The screen returns to the Line Slow Detection Screen. For example:



For a tutorial on how to use the menu screen, see Section 2.3.5

2.3.4.5.2 TC 110/120V series Parameter Descriptions
(All levels are user programmable; some values are interdependent)

		AVR Feature		AVR Feature	
		Disable	Enable	Enable	Disable
40 Slow Detect High Voltage TLV When input voltage exceeds this level, TC 1X0V	On Battery Mode	121VAC	140VAC	150VAC	130VAC
series transfers to Battery Mode from either Buck Mode (when enabled) or Line mode.	Line / Buck to Battery	(110~140V)		(120~150V)	
High Voltage Hysteresis When input voltage returns below this level, TC	Battery to Line	116VAC	135VAC	145VAC	125VAC
1X0V series transfers back to Line Mode from Battery Mode.			( High Lmt -	- High Gap )	
41 Slow Detect Buck TLV When input voltage exceeds this level, TC 1X0V series transfers to Buck Mode (when enabled) reducing the output.	Line to Buck	[DISABLE]	121VAC (110~134V)	130VAC (120~144V)	[DISABLE]
Buck Low Voltage Hysteresis When input voltage returns below this level, TC	Buck to Line	IDIO ADI E1	116VAC	125VAC	IDICADI EI
1X0V series releases the Buck Mode (when enabled) and transfers back to the Line Mode.		[DISABLE]	( Buck High - High Gap )		[DISABLE]
	Normal				
Boost High Voltage Hysteresis When input voltage returns above this level, TC	Boost to Line		104VAC	107VAC	
1X0V series releases the Boost Mode (when enabled) and transfers back to the Line Mode.		[DISABLE]	( Boost Low + Low Gap )		[DISABLE]
42 Slow Detect Boost TLV When input voltage reduces below this level, TC	Line to Boost	[DISABLE]	99VAC	102VAC	[DISABLE]
1X0V series transfers to Boost Mode (when enabled) increasing the output.		[DIGABLE]	(91~110V)	(96~120V)	[DISABLE]
Low Voltage Hysteresis When input voltage returns above this level, TC	Battery to Line	104VAC	90VAC	95VAC	105VAC
1X0V series transfers back to the Line Mode from Battery Mode.			( Low Lmt +	+ Low Gap )	
43 Slow Detect Low Voltage TLV When input voltage reduces below this level, TC	Line / Boost to Battery	99VAC	85VAC	90VAC	100VAC
1X0V series transfers to Battery Mode from either Boost Mode (when enabled) or Line Mode.	On Battery Mode	(85~	110V)	(90~	120V)
44 High Hysteresis				AC VAC)	
45 Low Hysteresis			5V	AC VAC)	

120V

110V

**Figure 45**Parameter Values

2.3.4.5.3 TC 220/230/240V series Parameter Descriptions (All levels are user programmable; some values are interdependent)

220V

230V

240V

							-
		Default Setting	RANGE	Default Setting	RANGE	Default Setting	RANGE
40 Slow Detect High Voltage TLV			275VAC		287VAC		300VAC
When input voltage exceeds this level, TC 2X0V	On Battery Mode						
series transfers to Battery Mode from either Buck	Line / Buck to Battery	275VAC	I	287VAC		300VAC	ı
Mode (when enabled) or Line mode.			242VAC		253VAC		264VAC
High Voltage Hysteresis	Battery to Line						
When input voltage returns below this level, TC		265VAC		277VAC		290VAC	
2X0V series transfers back to Line Mode from							
Battery Mode.			(	High Lmt -	High Hyst	t)	
41 Slow Detect Buck TLV	Line to Buck						
When input voltage exceeds this level, TC 2X0V							
series transfers to Buck Mode (when enabled)		242VAC		253VAC		264VAC	
reducing the output.							
Buck Low Voltage Hysteresis	Buck to Line						
When input voltage returns below this level, TC							
2X0V series releases the Buck Mode (when		232VAC		243VAC		254VAC	
enabled) and transfers back to the Line Mode.							
	Normal 						
Boost High Voltage Hysteresis	Boost to Line						
When input voltage returns above this level, TC							
2X0V series releases the Boost Mode (when		208VAC		217VAC		226VAC	
enabled) and transfers back to the Line Mode.							
42 Slow Detect Boost TLV	Line to Boost						
When input voltage reduces below this level, TC		100\/AC		2071/40		246)/40	
2X0V series transfers to Boost Mode (when		198VAC		207VAC		216VAC	
enabled) increasing the output.							
Low Voltage Hysteresis	Battery to Line		(	low lmt a	Low Hyet	. )	
When input voltage returns above this level, TC			,	Low Lmt +	LOW Hyst	. ,	
2X0V series transfers back to the Line Mode from		178VAC		185VAC		193VAC	
Battery Mode.		1700710		100 1710		100770	
43 Slow Detect Low Voltage TLV			198VAC		207VAC		216VAC
When input voltage reduces below this level, TC	Line / Boost to Battery	168VAC	I	175VAC	ı	183VAC	ı
2X0V series transfers to Battery Mode from either	On Battery Mode		ı		ı		ı
Boost Mode (when enabled) or Line Mode.			168VAC		175VAC		183VAC
	1						
44 High Hysteresis			10VAC			8~12VAC	
45 Low Hysteresis			10VAC			8~12VAC	

Figure 46
Parameter Values

#### 2.3.5 Menu Tutorial

Purpose: shows how to use the menus (Figures 47 to 50)

This tutorial shows how to change the Battery Test Options. The other menus function in the same manner.

1. At the main menu (Figure 36), type 3 and press **Enter**.

The Maintenance Menu 3 appears as below (Figure 47).

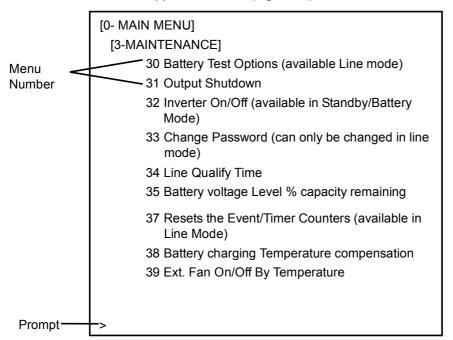
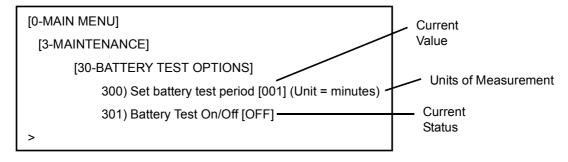


Figure 47
Maintenance Menu Screen

To the left of each maintenance option is a Menu number. Typing **30** and pressing **Enter** calls up the Battery Test Options screen (Figure 48).

2. Numbers or words inside square brackets show the present status value of that menu item.



To calculate the Test Period: Test Period = Current Value X Units

Example: Test Period = 001 x 1 Minute = 1 Minute

Figure 48
Battery Test Options Screen

3. To change the battery test period, type **300** and press **Enter**.

The words "Enter Password" appear on the screen. Type the password (the factory set password is 1111) and press **Enter**. If the wrong password is typed, the screen displays "Error in entering data... please try again." Type the correct password and press **Enter**.

The Set Battery Test Period screen appears as below (Figure 49).

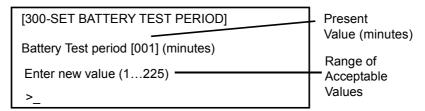


Figure 49
Set Battery Test Period Screen

Type in the new value within the acceptable range and press **Enter** to change the test period and go back to the maintenance menu screen.

**4.** To change the Battery Test On/Off status, type **301** and press **Enter**.

The words "Enter Password" appear on the screen. Type the password and press Enter.

The battery Test Screen appears (Figure 50).

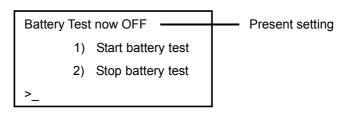


Figure 50 Battery Test Screen

Type **1** to start the battery test, or **2** to stop the battery test, and press **Enter**. This will change the battery test status and return you to the maintenance menu screen.

# Section 2.4

# **Maintenance**

This section describes how to maintain the TC series:

- 2.4.1 Battery Back-Up Time Test
- 2.4.2 TC UPS Return Instruction
- 2.4.3 Troubleshooting
- 2.4.4 Battery Maintenance
- 2.4.5 Specification
- 2.4.6 Warranty
- 2.4.7 Emergency Shutdown Procedure

# 2.4.1 Battery Back-Up Time Test

Purpose: Describes how to measure the back up capacity of batteries.

This test provides the measurement of back-up time during power outage by actually discharging the batteries. The back-up time is load as well as battery dependent, thus more back-up time is available with a lower load (in Amps or Watts) and less time with more load.

**Tip:** It is recommended to perform this test every 6 months.

**Tip:** Make sure the batteries are fully charged before starting this test.

# **START PROCEDURE** Disconnect the incoming Utility Power **EXAMPLE:** Front Panel LCD indicates ON Start time is 1PM. BATT. Battery supplies the ON BAT contact if selected, is activated. power to the load. Record the start time Low Battery Alarm LED appears at 4PM. LOW BATT is displayed LOW BAT contact at selected value will be activated. Low Battery capacity battery back-up time will be the time The time between the two is difference between 4PM and 1PM or 3 hours. the LOW BATTERY CAPACITY back-up time Shutdown time is 5PM. Record the time when the unit Battery reserve time will be the time difference between 4PM shuts off. (Both LEDs are off and 5PM or 1 hour. and the LCD display indicates STANDBY) The **Total Battery Back-up** time is the sum of Low Battery TURN ON the incoming capacity back-up time and Battery Reserve time or the time Utility Power for recharging difference between 5PM and 1PM or 4 hours. the batteries **RUN TIME TEST COMPLETED**

# 2.4.2 TC Series Return Instructions

Purpose: Describes how to return the TC series for repairs.



Note: Manufacturer does not assume responsibility for damage caused by improper packaging of returned units. The TC UPS should only be shipped in a box or carton of sufficient thickness to withstand handling.

Before returning a TC UPS or any system component for repair or replacement, including batteries, a Return Material Authorization (RMA) number must be obtained from Customer service at the following Telephone / Address. Clearly write the RMA number on the original shipping container. If you do not have the original container, pack the unit with at least three inches of shock absorbing material, but do not use popcorn type material. Returns should be prepaid and insured (COD and freight collect cannot be accepted).

Contact Customer Service for ordering any parts or service.

For service, parts or technical information contact:

# 2.4.3 Troubleshooting

Purpose: Describes the most common problems with the TC Series.

There are NO Maintenance items inside the TC Series and it should be opened or serviced only by factory authorized service personnel, failure to do so will void the WARRANTY. If it fails to perform a specific function, Figure 50 below lists typical symptoms, causes and solutions. If you cannot resolve a problem, contact Manufacturer customer service department (see 2.4.2 above).

SYMPTOM	CAUSE	REMEDY
	AC input circuit breaker is OFF	Turn input circuit breaker on
No Output	No incoming utility line power	Apply incoming utility power by closing upstream breaker
	Red LED is lit solid on front indicating FAULT	Read the FAULT under Status Menu of LCD display. See 2.2.13. Clear the fault. Shut off both the breakers on the front panel. Restart. Contact the factory, if fault persists
Output LED OFF	Incoming utility power or battery power not available	Apply qualified input power and verify battery breaker is closed
	Faulty unit	Contact factory
	Battery Not connected	Connect batteries
- Unit does not	Battery circuit breaker OFF	Close battery breaker
transfer to Battery mode during a power failure	Battery is not fully charged	Fully recharge the battery then test backup time (see 2.4.1)
OR	Dead battery	Replace with a good battery
Backup time is less than rated	Battery failure	Clean and tighten battery connections Check batteries and replace if needed
	Faulty unit	Contact vendor
Fault LED is lit  Alarm LED is lit	Red LED steady ON indicates FAULT	Correct the Fault (see 2.2.13)
	Yellow LED steady ON indicates ALARM	Correct the Alarm (see 2.2.12). Contact the factory if Alarm persists

Batteries will NOT charge	Battery circuit OPEN	Check that battery connections have proper torque Check battery cable harness for connection error, loose / open connections Check battery voltage is correct Check if battery breaker is closed Replace the bad battery, if any	
	Wrong or bad temperature probe connected at front panel	Use Factory supplied temperature probe reading approximately 10,000 OHMS @ 25°C (77°F)	
LCD screen NOT readable  Adjust the contrast for LCD screen		Press and hold ESC button. Press ENTER button Adjust the contrast using UP or DOWN arrow buttons Press ENTER when completed	
	Faulty unit	Contact Factory	
Password Access NOT available	Entered Password is LOST or forgotten	Call factory for resetting of the new password	

Figure 50
Troubleshooting Table

### CONTRAST ADJUSTMENT FOR LCD DISPLAY

- 1. While pushing the ESC and ENTER button on the front panel
- 2. Press the UP/DOWN button and adjust the contrast up or down
- 3. Press ENTER when adjustment is complete

# 2.4.4 Battery Maintenance

The batteries are maintenance-free. Battery life can be affected by many factors such as: operating temperature, number of discharges during the battery's life, and periodic Preventative Maintenance (see 2.4.1). This system complies with the battery manufacturer's specifications for optimum performance and the longest possible battery life.

# 2.4.5 Specifications

Eupotiono	
Functions	
Brownout Protection	This unit boosts the output voltage (or transfers to Battery) during Brownout or Low input line conditions and returns to Normal when input power stabilizes and returns to Normalcy.  These values for Transfer / Retransfer, To / From Battery / Boost mode are user
	programmable.
Generator Compatibility	Generator mode allows for more variations in input voltage and frequency for use with an AC generator.
Battery Charger 10A	PFC switch-mode charger is temperature-compensated (-2.5 to -5 mV/C/Cell) with automatic shut off above 50 C.
Inverter Mode	Capable of running continuously in inverter mode.
Inverter Mode	Continuous electronic current limit
Current Limit	is provided.
Measurements available for	<ul> <li>Input and output voltages</li> <li>Input line frequency</li> </ul>
remote	- Battery voltage and current
monitoring	- Battery and heat sink temp
Mechanical Spec	ifications
Dimensions	TC-650/1100:
(H x W x D)	(88.6 mm x 432 mm x 254 mm) 2U
	TC-2000: (133 mm x 432 mm x 254 mm) 3U TC-2500: (133 mm x 432 mm x 320 mm) 3U TC-3000: (133 mm x 432 mm x 460 mm) 3U
Weight	(133 mm x 432 mm x 254 mm) 3U TC-2500: (133 mm x 432 mm x 320 mm) 3U
Weight Input Connection	(133 mm x 432 mm x 254 mm) 3U TC-2500: (133 mm x 432 mm x 320 mm) 3U TC-3000: (133 mm x 432 mm x 460 mm) 3U TC-650/1100: 13kg TC-2000/2500: 21kg
	(133 mm x 432 mm x 254 mm) 3U TC-2500: (133 mm x 432 mm x 320 mm) 3U TC-3000: (133 mm x 432 mm x 460 mm) 3U TC-650/1100: 13kg TC-2000/2500: 21kg TC-3000: 34kg 3 Position Terminal Block Anderson PP45 Quick connector IEC socket 3 Position Terminal Block Anderson PP45 Quick connector IE Socket Sock
Input Connection	(133 mm x 432 mm x 254 mm) 3U TC-2500: (133 mm x 432 mm x 320 mm) 3U TC-3000: (133 mm x 432 mm x 460 mm) 3U TC-650/1100: 13kg TC-2000/2500: 21kg TC-3000: 34kg 3 Position Terminal Block Anderson PP45 Quick connector IEC socket 3 Position Terminal Block Anderson PP45 Quick connector
Input Connection  Output Connection  Mounting  Cooling (Ext. Fan)	(133 mm x 432 mm x 254 mm) 3U TC-2500: (133 mm x 432 mm x 320 mm) 3U TC-3000: (133 mm x 432 mm x 460 mm) 3U TC-650/1100: 13kg TC-2000/2500: 21kg TC-3000: 34kg 3 Position Terminal Block Anderson PP45 Quick connector IEC socket 3 Position Terminal Block Anderson PP45 Quick connector IE Csocket 19" (483 mm) or 23" (584 mm) rack
Input Connection  Output Connection  Mounting  Cooling (Ext. Fan)  Audible Noise	(133 mm x 432 mm x 254 mm) 3U TC-2500: (133 mm x 432 mm x 320 mm) 3U TC-3000: (133 mm x 432 mm x 460 mm) 3U TC-650/1100: 13kg TC-2000/2500: 21kg TC-3000: 34kg 3 Position Terminal Block Anderson PP45 Quick connector IEC socket 3 Position Terminal Block Anderson PP45 Quick connector IE Csocket 19" (483 mm) or 23" (584 mm) rack OR shelf mount Microprocessor controlled, DC Fan 24V System: 12VDC/24VDC
Input Connection  Output Connection  Mounting  Cooling (Ext. Fan)  Audible Noise Level, dBA Operating	(133 mm x 432 mm x 254 mm) 3U TC-2500: (133 mm x 432 mm x 320 mm) 3U TC-3000: (133 mm x 432 mm x 460 mm) 3U TC-650/1100: 13kg TC-2000/2500: 21kg TC-3000: 34kg 3 Position Terminal Block Anderson PP45 Quick connector IEC socket 3 Position Terminal Block Anderson PP45 Quick connector IE Csocket 19" (483 mm) or 23" (584 mm) rack OR shelf mount Microprocessor controlled, DC Fan 24V System: 12VDC/24VDC 48V System: 48VDC
Input Connection  Output Connection  Mounting  Cooling (Ext. Fan)  Audible Noise Level, dBA Operating Temperature, °C Storage	(133 mm x 432 mm x 254 mm) 3U TC-2500: (133 mm x 432 mm x 320 mm) 3U TC-3000: (133 mm x 432 mm x 460 mm) 3U TC-650/1100: 13kg TC-2000/2500: 21kg TC-3000: 34kg 3 Position Terminal Block Anderson PP45 Quick connector IEC socket 3 Position Terminal Block Anderson PP45 Quick connector IE Csocket 19" (483 mm) or 23" (584 mm) rack OR shelf mount Microprocessor controlled, DC Fan 24V System: 12VDC/24VDC 48V System: 48VDC <50
Input Connection  Output Connection  Mounting  Cooling (Ext. Fan)  Audible Noise Level, dBA Operating Temperature, °C	(133 mm x 432 mm x 254 mm) 3U TC-2500: (133 mm x 432 mm x 320 mm) 3U TC-3000: (133 mm x 432 mm x 460 mm) 3U TC-650/1100: 13kg TC-2000/2500: 21kg TC-3000: 34kg  3 Position Terminal Block Anderson PP45 Quick connector IEC socket  3 Position Terminal Block Anderson PP45 Quick connector IE Csocket  19" (483 mm) or 23" (584 mm) rack OR shelf mount  Microprocessor controlled, DC Fan 24V System: 12VDC/24VDC 48V System: 48VDC  <50  -37° to + 74°C
Input Connection  Output Connection  Mounting  Cooling (Ext. Fan)  Audible Noise Level, dBA Operating Temperature, °C Storage Temperature, °C	(133 mm x 432 mm x 254 mm) 3U TC-2500: (133 mm x 432 mm x 320 mm) 3U TC-3000: (133 mm x 432 mm x 460 mm) 3U TC-650/1100: 13kg TC-2000/2500: 21kg TC-3000: 34kg  3 Position Terminal Block Anderson PP45 Quick connector IEC socket  3 Position Terminal Block Anderson PP45 Quick connector IE C socket  19" (483 mm) or 23" (584 mm) rack OR shelf mount  Microprocessor controlled, DC Fan 24V System: 12VDC/24VDC 48V System: 48VDC  <50  -37° to + 74°C
Input Connection  Output Connection  Mounting  Cooling (Ext. Fan)  Audible Noise Level, dBA Operating Temperature, °C Storage Temperature, °C	(133 mm x 432 mm x 254 mm) 3U TC-2500: (133 mm x 432 mm x 320 mm) 3U TC-3000: (133 mm x 432 mm x 460 mm) 3U TC-650/1100: 13kg TC-2000/2500: 21kg TC-3000: 34kg 3 Position Terminal Block Anderson PP45 Quick connector IEC socket 3 Position Terminal Block Anderson PP45 Quick connector IE C socket 19" (483 mm) or 23" (584 mm) rack OR shelf mount Microprocessor controlled, DC Fan 24V System: 12VDC/24VDC 48V System: 48VDC <50 -37° to + 74°C Less than or equal to

Electrical Specificat	ions
Output Apparent Power,	650/1100/2000/2500/3000
VA	(Inverter Mode)
Output Active Power,	650/1100/2000/2500/3000
W	(Inverter Mode) & (Line Mode)
Power Factor	1.0
Input Frequency, Hz +/-	110/120V: 50/60Hz
3HZ	220/230/240V: 50/60Hz
Input Voltage Range,	110V:
VAC	85 to 140 VAC User programmable 120V:
	90 to 150 VAC User programmable 220V:
	168 to 275 VAC User programmable 230V:
	175 to 287 VAC User programmable 240V:
	183 to 300 VAC User programmable
Output Voltage	110/120/220/230/240 VAC
	(Tolerances are User programmable)
Inverter Mode	110/120/220/230/240 VAC+/-5%
Maximum Input Current,	120V:
Α	TC-650/1100 20A, TC-2000 30A
	220/230/240V: 20A
Transformer	Linear (Non-Isolated)
Transfer Time, msec	<65
Inrush Current	Load Dependant
Output Waveform THD,%	< 3 (Resistive Load)
Load Crest Ratio	3:1
Efficiency, Line Mode	> 95% (Resistive Load)
Efficiency, Inverter Mode	> 80% (Resistive Load)
Nominal Battery String	TC-650/1100: 24VDC or 48VDC
Voltage, VDC	TC-2000/2500/3000: 48VDC
Step Load Response (50%)	1 Cycle Full recovery.
Over current Protection	Single Pole Throw Circuit
	Breaker for input.
	220/230/240 VAC : 20A
	120 VAC:
	TC650/1100 20A , TC-2000 30A
	Circuit Breaker for DC Bus
	TC-650 60Amp
	TC-1100/2000 90Amp
DO D	TC-2500/3000 150Amp
DC Power	Drawn from batteries

#### NOTES:

- De-rate operating temperature above 4900 ft (1500m) by 2 deg. C per each additional 1000 ft (300m).
- 2. Specifications subject to change without notice.

22 Position Term	inal Block
Functions	A. Provides 6 sets of programmable contacts at pin 1 thru pin 18 for intersection flash control, Remote Alarms, Pager
	or other user interface.
	1. "Low Batt": batteries have reached approximately 40% capacity remaining
	2. "On Batt": unit is in inverter mode
	3. "Timer": unit has been in inverter mode for 2 hours (programmable)
	4. "Alarm": any of the following conditions occur:
	a. Any alarm
	b. Line freq. un-match
	c. Output under voltage
	d. Temp. Probe disconnect
	e. Over load
	f. Batt. Not Connect
	g. Batt Hi_Temp. > +60 Deg C
	h .Batt Hi_Temp. < -15 Deg C
	5. "Fault": any of the following conditions occur:
	a. Any fault
	b. Short circuit
	c. Battery under voltage
	d. Battery over voltage
	e. Battery over temperature
	g. Over load
	B. Provides 24VDC(24V system) / 48VDC(48V system) signal to PTS on pins 21 & 22
	C. Provides programmable input contact on pins 19&20.
	1. Self-test
	2. EXT. Alarm
	3. EXT. BATT Alarm
	4. EXT. FAN Alarm
	5. DOOR INTERLOCK
Contact Type	Form C. Dry contacts rated 1 Amp at 240V
Wiring	Uses 14-26 AWG
Communication S	specifications
RS-232/USB/Ethernet	
ports	Monitors, controls and calibrates with terminal emulation software for service personnel to obtain unit diagnostics
RS-232	DB-9, Female, Opto-Isolated, straight-thru cable
USB	B-Type receptacle

**Note:** Specifications subject to change without notice.

4-line LCD

10/100 Mbps Ethernet, auto-detected

Ethernet (optional)

Display Panel

#### 2.4.6 WARRANTY

# LIMITED 24-MONTH WARRANTY

Manufacturer warrants its equipment to be free of manufacturing defects in material and workmanship for a period of 24 months from the date of shipment. The liability of Manufacturer under this warranty is solely limited to repairing, replacing, or

issuing credit for such equipment (at the discretion of Manufacturer) provided that: Manufacturer's Customer Service Department is promptly notified, by facsimile or telephone, that a failure or defect has occurred.

Manufacturer's Customer Service Department issues a Return Materials Authorization (RMA) number, and designates the service location. The RMA must be clearly marked on the outside of the shipping container.

Purchaser is responsible for all in-bound shipping and handing charges (COD and freight collect will not be accepted without

prior approval from Manufacturer). Manufacturer will pay out-bound surface shipping charges for return of repaired equipment.

A satisfactory examination of the returned unit by Manufacturer's Customer Service personnel shall disclose that defects have not been caused by misuse, neglect, improper installation, repair, alteration, or accident, or failure to follow instructions furnished by Manufacturer. If Manufacturer's Customer Service personnel determine that the unit has been damaged due to one of these causes, or if the unit is free of defects, a handing or repair fee may be assessed prior to returning the unit.

BATTERIES, PERIPHERAL DEVICES, ATTACHMENTS OR APPARATUS MANUFACTURED BY THIRD PARTIES: MANUFACTURER WILL ASSIGN TO THE PURCHASER, ITS RIGHTS UNDER THE THIRD PARTY MANUFACTURER'S WARRANTY OF SUCH BATTERIES, PERIPHERAL DEVICES, ATTACHMENTS OR APPARATUS, BUT OFFERS NO ADDITIONAL WARRANTIES IN CONNECTION THEREWITH. BATTERIES SHALL NOT BE CONSIDERED FOR WARRANTY REPLACEMENT UNLESS THEY HAVE DROPPED TO LESS THAN 80% OF ORIGINAL NEW CAPACITY DURING THE WARRANTY PERIOD AS DEMONSTRATED BY CAPACITY TESTING THAT MEETS IEEE STANDARD 1188-2005 PRACTICES. THE WARRANTY PERIOD MAY BE REDUCED BASED ON OPERATING TEMPERATURES, FREQUENCY AND DEPTH OF DISCHARGE. RESETTING OF INVERTER EVENT COUNTER AND TIMER INVALIDATES BATTERY WARRANTY.

THIS LIMITED 24-MONTH WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANT ABILITY AND FITNESS FORA PARTICULAR PURPOSE.

IN NO CASE SHALL MANUFACTURER BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES WTHATSOEVER, INCLUDING WITHOUT LIMITATION ANY CLAIM FOR LOST PROFITS OR REVENUES, EVEN IF MANUFACTURER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH, FOR BREACH OR THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED.

Any action for breach of this limited 24-month warranty must be brought within a period of 24 months from date of shipment.

This limited 24-month warranty does not extend to any unit that has been repaired or altered by any party other than Manufacturer, or its Authorized Customer Service Center.

Manufacturer reserves the right to discontinue particular models and to make modifications in design and/or function at any time, without notice and without incurring obligations to modify previously purchased units.

# 2.4.7 EMERGENCY SHUTDOWN PROCEDURE

TURN-OFF BOTH THE AC & BATTERY BREAKER IN AN EMERGENCY. The TC UPS contains more than one live circuit. In an emergency, AC line power may be disconnected at the system's input, but output AC power may still be present from batteries.

